|  | 2016 | 2014 | 2012 | 2009 |
| :---: | :---: | :---: | :---: | :---: |
| Total Population | 899,447 | 877,926 | 817,498 | 782,439 |
| Total Dwellings | 405,464 | 376,416 | 354,190 | 340,410 |

Age and Gender Distribution

|  | 2016 |  |  |  |  |  |  |  | 2014 |  |  |  |  |  | 2012 |  |  |  |  |  | 2009 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Age Group | Female | \% Female | Male | \% Male | Other | \% Other | Total | \% Total | Female | \% Female | Male | \% Male | Total | \% Total | Female | \% Female | Male | \% Male | Total | \% Total | Female | \% Female | Male | \% Male | Total | \% Total |
| 0-4 | 20,781 | 5.8\% | 19,210 | 6.0\% | 23 | 6.9\% | 40,014 | 5.9\% | 21,559 | 6.0\% | 22,668 | 6.3\% | 44,227 | 6.1\% | 20,188 | 6.0\% | 21,021 | 6.3\% | 41,209 | 6.2\% | 19,395 | 5.7\% | 19,820 | 5.8\% | 39,215 | 5.8\% |
| 5-9 | 21,164 | 5.9\% | 19,994 | 6.2\% | 9 | 2.7\% | $\stackrel{41,167}{ }$ | 6.1\% | 20,398 | 5.6\% | 21,008 | 5.8\% | 41,406 | 5.7\% | 18,223 | 5.5\% | 19,036 | 5.7\% | 37,259 | 5.6\% | 17,714 | 5.2\% | 18,601 | 5.5\% | 36,315 | 5.3\% |
| 10-14 | 17,957 | 5.0\% | 17,223 | 5.3\% | 4 | 1.2\% | 35,184 | 5.2\% | 18,577 | 5.1\% | 19,589 | 5.4\% | 38,166 | 5.3\% | 17,764 | 5.3\% | 18,323 | 5.5\% | 36,087 | 5.4\% | 18,724 | 5.5\% | 19,700 | 5.8\% | 38,424 | 5.7\% |
| 15-19 | 18,348 | 5.1\% | 17,656 | 5.5\% | 32 | 9.6\% | 36,036 | 5.3\% | 20,100 | 5.6\% | 21,171 | 5.9\% | 41,271 | 5.7\% | 19,769 | 5.9\% | 20,358 | 6.1\% | 40,127 | 6.0\% | 21,778 | 6.4\% | 22,638 | 6.7\% | 44,416 | 6.5\% |
| 20-24 | 23,691 | 6.6\% | 22,222 | 6.9\% | 39 | 11.7\% | 45,952 | 6.8\% | 26,557 | 7.3\% | 27,549 | 7.6\% | 54,106 | 7.5\% | 27,050 | 8.1\% | 27,742 | 8.3\% | 54,792 | 8.2\% | 29,874 | 8.8\% | 30,193 | 8.9\% | 60,067 | 8.8\% |
| 25-29 | 28,729 | 8.0\% | 26,627 | 8.3\% | 36 | 10.8\% | 55,392 | 8.1\% | 30,865 | 8.5\% | 31,802 | 8.8\% | 62,667 | 8.7\% | 29,001 | 8.7\% | 30,591 | 9.1\% | 59,592 | 8.9\% | 29,685 | 8.7\% | 31,383 | 9.2\% | 61,068 | 9.0\% |
| 30-34 | 30,496 | 8.5\% | 27,480 | 8.5\% | 34 | 10.2\% | 58,010 | 8.5\% | 30,340 | 8.4\% | 31,104 | 8.6\% | 61,444 | 8.5\% | 27,006 | 8.1\% | 28,328 | 8.5\% | 55,334 | 8.3\% | 25,751 | 7.6\% | 27,247 | 8.0\% | 52,998 | 7.8\% |
| 35-39 | 26,852 | 7.5\% | 25,190 | 7.8\% | 24 | 7.2\% | 52,066 | 7.7\% | 26,328 | 7.3\% | 27,282 | 7.6\% | 53,610 | 7.4\% | 23,651 | 7.1\% | 24,514 | 7.3\% | 48,165 | 7.2\% | 23,828 | 7.0\% | 24,868 | 7.3\% | 48,696 | 7.2\% |
| 40-44 | 23,537 | 6.6\% | 22,042 | 6.8\% | 14 | 4.2\% | 45,593 | 6.7\% | 23,844 | 6.6\% | 25,041 | 7.0\% | 48,885 | 6.8\% | 22,799 | 6.8\% | 23,568 | 7.0\% | 46,367 | 6.9\% | 24,091 | 7.1\% | 24,820 | 7.3\% | 48,911 | 7.2\% |
| 45-49 | 22,277 | 6.2\% | 21,029 | 6.5\% | 10 | 3.0\% | 43,316 | 6.4\% | 23,875 | 6.6\% | 24,324 | 6.8\% | 48,199 | 6.7\% | 23,781 | 7.1\% | 24,134 | 7.2\% | 47,915 | 7.2\% | 26,441 | 7.8\% | 26,326 | 7.7\% | 52,767 | 7.8\% |
| 50-54 | 24,089 | 6.7\% | 21,847 | 6.8\% | 14 | 4.2\% | 45,950 | 6.8\% | 25,856 | 7.1\% | 25,609 | 7.1\% | 51,465 | 7.1\% | 24,607 | 7.4\% | 24,523 | 7.3\% | 49,130 | 7.3\% | 25,049 | 7.4\% | 25,446 | 7.5\% | 50,495 | 7.4\% |
| 55-59 | 24,644 | 6.9\% | 22,017 | 6.8\% | 23 | 6.9\% | - 46,684 | 6.9\% | 24,255 | 6.7\% | 24,055 | 6.7\% | 48,310 | 6.7\% | 21,548 | 6.4\% | 21,914 | 6.5\% | 43,462 | 6.5\% | 19,779 | 5.8\% | 19,955 | 5.9\% | 39,734 | 5.8\% |
| 60-64 | 21,069 | 5.9\% | 18,615 | 5.8\% | 19 | 5.7\% | 39,703 | 5.8\% | 19,410 | 5.4\% | 18,801 | 5.2\% | 38,211 | 5.3\% | 16,533 | 4.9\% | 16,322 | 4.9\% | 32,855 | 4.9\% | 15,244 | 4.5\% | 14,928 | 4.4\% | 30,172 | 4.4\% |
| 65-69 | 16,905 | 4.7\% | 14,692 | 4.6\% | 23 | 6.9\% | 31,620 | 4.7\% | 14,795 | 4.1\% | 13,694 | 3.8\% | 28,489 | 3.9\% | 12,295 | 3.7\% | 11,538 | 3.4\% | 23,833 | 3.6\% | 11,365 | 3.3\% | 10,225 | 3.0\% | 21,590 | 3.2\% |
| 70-74 | 12,243 | 3.4\% | 9,511 | 3.0\% | 9 | 2.7\% | $\xrightarrow{21,763}$ | 3.2\% | 11,024 | 3.0\% | 9,363 | 2.6\% | 20,387 | 2.8\% | 9,616 | 2.9\% | 8,337 | 2.5\% | 17,953 | 2.7\% | 9,755 | 2.9\% | 8,334 | 2.5\% | 18,089 | 2.7\% |
| 75-79 | 9,998 | 2.8\% | 7,393 | 2.3\% | 10 | 3.0\% | 17,401 | 2.6\% | 8,963 | 2.5\% | 7,134 | 2.0\% | 16,097 | 2.2\% | 8,239 | 2.5\% | 6,536 | 1.9\% | 14,775 | 2.2\% | 8,849 | 2.6\% | 7,075 | 2.1\% | 15,924 | 2.3\% |
| 80-84 | 6,621 | 1.9\% | 4,889 | 1.5\% | 6 | 1.8\% | $\xrightarrow{11,516}$ | 1.7\% | 7,245 | 2.0\% | 5,392 | 1.5\% | 12,637 | 1.8\% | 6,595 | 2.0\% | 5,069 | 1.5\% | 11,664 | 1.7\% | 6,576 | 1.9\% | 4,652 | 1.4\% | 11,228 | 1.7\% |
| $85+$ | 8,006 | 2.2\% | 4,501 | 1.4\% | 3 | 0.9\% | 12.510 | 1.8\% | 7,713 | 2.1\% | 4,537 | 1.3\% | 12,250 | 1.7\% | 5,662 | 1.7\% | 3,370 | 1.0\% | $9,032$ | 1.3\% | 6,160 | 1.8\% | 3,785 | 1.1\% | 9,945 | 1.5\% |
| No. | 106,065 | - $100 . a$ | $\xrightarrow{112,625}$ | n/a | 8880 | n/a | $\xrightarrow[899,447]{219,570}$ | n/2a | - ${ }_{4}^{72,816}$ | -100.0\% | - 8433,406 | 100.0\% | $\xrightarrow{1577,926}$ | 100.0\% | $-404,599$ | nota | 7712,899 | 100.0\% | $-\frac{1477,947}{817,498}$ | n/ 00.0 | 488, 3 , 126 | 100.0\% | 394,313 | 100.0\% | -782, 0238 | - 00.0 |

Other was offered as a response from 2016
Term of Residence at this Location

|  | 2016 |  | 2014 |  | 2012 |  | 2009 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Category | Total | \% Total | Total | \% Total | Total | \% Total |  |
| $5+$ | 310,851 | 53.1\% | 357,208 | 48.4\% | 344,005 | 48.9\% |  |
| 3-< 5 | 82,807 | 14.2\% | 124,666 | 16.9\% | 113,738 | 16.2\% |  |
| 1-<3 | 116,380 | 19.9\% | 135,841 | 18.4\% | 123,912 | 17.6\% | Information Not Collected |
| $<1$ year | 68,623 | 11.7\% | 111,627 | 15.1\% | 112,684 | 16.0\% |  |
| Child < 1 year No Response | $\begin{gathered} 6,333 \\ 314,453 \\ \hline \end{gathered}$ | $\begin{aligned} & 1.1 \% \\ & \mathrm{n} / \mathrm{a} \\ & \hline \end{aligned}$ | $\begin{array}{r} 8,467 \\ 140,117 \end{array}$ | $\begin{aligned} & \text { 1.1\% } \\ & \text { n/a } \end{aligned}$ | $\begin{gathered} 8,777 \\ 114,382 \end{gathered}$ | $\begin{gathered} 1.2 \% \\ \text { n/a } \end{gathered}$ |  |
| Total | 899,447 | 100.0\% | 877,926 | 100.0\% | 817,498 | 100.0\% |  |

## Previous Residence if living in Dwelling for less than 1 year

|  | 2016 |  | 2014 |  | 2012 |  | 2009 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Category | Total | \% Total | Total | \% Total | Total | \% Total |  |
| Elsewhere in Edmonton | 47,215 | 70.5\% | 66,942 | 65.1\% | 69,340 | 67.2\% |  |
| Elsewhere in Alberta | 8,887 | 13.3\% | 13,034 | 12.7\% | 14,709 | 14.3\% |  |
| Atlantic Canada | 650 | 1.0\% | 1,499 | 1.5\% | 1,366 | 1.3\% |  |
| Ontario or Quebec | 2,339 | 3.5\% | 6,473 | 6.3\% | 4,355 | 4.2\% | Information Not Collected |
| Territories/MB/SK | 1,146 | 1.7\% | 2,124 | 2.1\% | 1,892 | 1.8\% |  |
| British Columbia | 1,506 | 2.2\% | 3,473 | 3.4\% | 3,628 | 3.5\% |  |
| Outside of Canada No Response | 5,238 | 7.8\% | 9,239 8,843 | 9.0\% | 7,918 9.476 | 7.7\% |  |

## Marital Status

|  | 2016 |  | 2014 |  | 2012 |  | 2009 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Category | Total | \% Total | Total | \% Total | Total | \% Total |  |
| Common Law | 36,984 | 6.2\% | 48,252 | 6.5\% | 44,025 | 6.2\% |  |
| Married | 248,847 | 42.0\% | 302,434 | 40.8\% | 284,048 | 40.3\% |  |
| Never Married | 246,986 | 41.7\% | 315,996 | 42.6\% | 304,125 | 43.2\% | Information Not Collected |
| Separated/Divorced | 36,911 | 6.2\% | 48,674 | 6.6\% | 46,840 | 6.7\% |  |
| Widowed No Response | 23,042 306,677 | 3.9\% | $\begin{gathered} 26,683 \\ 135,887 \end{gathered}$ | $\begin{aligned} & 3.6 \% \\ & n / 2 \end{aligned}$ | $\begin{gathered} 25,572 \\ 112,888 \end{gathered}$ | $\begin{aligned} & 3.6 \% \\ & \text { n/a } \end{aligned}$ |  |
|  | 899,447 |  | 877,926 |  | 317,4 |  |  |

## Dwelling Unit Ownership



|  | 2016 |  | 2014 |  | 2012 |  | 2009 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Category | Total | \% Total | Total | \% Total | Total | \% Total |  |
| $0-30 \mathrm{Hrs}$ | 41,274 | 7.0\% | 50,538 | 6.8\% | 45,600 | 6.3\% |  |
| 30+ Hrs | 256,587 | 43.2\% | 353,054 | 47.4\% | 332,556 | 46.2\% |  |
| Homemaker | 20,590 | 3.5\% | 30,158 | 4.0\% | 27,698 | 3.8\% |  |
| Retired | 83,492 | 14.1\% | 90,857 | 12.2\% | 86,484 | 12.0\% |  |
| Unemployed | 33,224 | 5.6\% | 22,541 | 3.0\% | 19,456 | 2.7\% |  |
| Preschool | 37,066 | 6.2\% | 41,194 | 5.5\% | 46,529 | 6.5\% | Information Not Collected |
| Kind. - Gr. 6 | 48,956 | 8.2\% | 58,402 | 7.8\% | 53,960 | 7.5\% | Information Not Collected |
| Gr. 7 - Gr. 9 | 20,133 | 3.4\% | 23,996 | 3.2\% | 23,397 | 3.3\% |  |
| Gr.10-Gr. 12 | 16,954 | 2.9\% | 24,324 | 3.3\% | 24,145 | 3.4\% |  |
| Post Sec. Student | 26,742 | 4.5\% | 38,689 | 5.2\% | 45,507 | 6.3\% |  |
| Permanently Unable to Work | 8,833 | 1.5\% | 11,234 | 1.5\% | 8,573 | 1.2\% |  |
| Other No Response | $\begin{gathered} n / 2 \\ 305,596 \end{gathered}$ | $\begin{aligned} & \text { n/a } \\ & \text { n/a } \end{aligned}$ | $\begin{gathered} \mathrm{n} / \mathrm{a} \\ 132,939 \end{gathered}$ | $\begin{aligned} & \text { na } \\ & \text { n/a } \end{aligned}$ | $\begin{array}{r} 5,786 \\ 97,807 \\ \hline \end{array}$ | $\begin{aligned} & 0.8 \% \\ & n / 2 \\ & \hline \end{aligned}$ |  |
| Total | 899,447 | 100.0\% | 877,926 | 100.0\% | 817,498 | 100.0\% |  |

* Other was not offered as a response after 2012


## Citizenship



* Francophone was offered as a response from 2016


## Structure Type

| 2016 |  |  | 2014 |  | 2012 |  | 2009 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Category | Amount | Percentage | Amount | Percentage | Amount | Percentage | Amount | Percentage |
| Single Detached House | 201,623 | 49.3\% | 195,486 | 50.3\% | 185,259 | 50.4\% | 178,888 | 50.0\% |
| Apt/Condo 5+ stories | 38,392 | 9.4\% | 35,446 | 9.1\% | 34,153 | 9.3\% | 34,330 | 9.6\% |
| Apt/Condo 1-4 Stories | 93,141 | 22.8\% | 88,655 | 22.8\% | 85,014 | 23.1\% | 82,790 | 23.1\% |
| Duplex/Triplex/Fourplex | 28,833 | 7.0\% | 26,186 | 6.7\% | 23,845 | 6.5\% | 25,858 | 7.2\% |
| Hotel/Motel | 154 | 0.0\% | 162 | 0.0\% | 182 | 0.0\% | 115 | 0.0\% |
| Manufactured/Mobile Home | 2,918 | 0.7\% | 2,946 | 0.8\% | 2,941 | 0.8\% | 3,098 | 0.9\% |
| Institution/Collective Residence | 7,372 | 1.8\% | 4,741 | 1.2\% | 4,460 | 1.2\% | 2,694 | 0.8\% |
| Row House RV/Tent/Other | 36,221 582 | 8.9\% | 34,647 | 8.9\% | 31,697 196 | 8.6\% | 27,440 | 7.7\% |

## Dwelling Unit and Property Status

|  | 2016 |  | 2014 |  | 2012 |  | 2009 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Status | Amount | Percentage | Amount | Percentage | Amount | Percentage | Amount | Percentage |
| Occupied | 369,757 | 91.2\% | 358,236 | 95.2\% | 338,215 | 95.5\% | 318,997 | 93.7\% |
| Not Occupied | 35,707 | 8.8\% | 18,180 | 4.8\% | 15,975 | 4.5\% | 21,413 | 6.3\% |
| Sub Total | 405,464 |  | 376,416 |  | 354,190 |  | 340,410 |  |
| Under Contruction | n/a |  | n/a |  | 5,479 |  | 3,889 |  |
| No Longer In Use | 3,772 |  | 12,059 |  | 8,078 |  | 11,051 |  |
| _ Vacant Lot. | n/a |  | n/a |  | 1,198 |  | 2,505 |  |
| Total | 409,236 | 100.0\% | 388,475 | 100.0\% | 368,945 | 100.0\% | 357,855 | 100.0\% |

## Main Mode of Transportation from Home to Work

|  | 2016 |  | 2014 |  | 2012 |  | 2009 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amount | Percentage | Amount | Percentage | Amount | Percentage |  |
| Car/Truck/Van (as Driver) | 227,684 | 73.9\% | 325,994 | 69.9\% | 289,863 | 75.5\% |  |
| Car/Truck/Van (as Passenger) | 14,512 | 4.7\% | 29,145 | 6.2\% | 14,830 | 3.9\% |  |
| Transit | 42,252 | 13.7\% | 76,706 | 16.4\% | 52,818 | 13.8\% | Information Not Collected |
| Walk | 11,846 | 3.8\% | 17,048 | 3.7\% | 13,525 | 3.5\% |  |
| Bicycle | 3,241 | 1.1\% | 3,770 | 0.8\% | 2,569 | 0.7\% |  |
| Other No Response | 8,357 7,140 | 2.7\% | 13,906 144631 | 3.0\% | 7,201 3,136 | 1.9\% 0.8\% |  |

* Question adjusted from 2014 to ask anyone over the age of 12

Question adjusted from 2016 to ask anyone over the age of 12 and working full/part time

|  |  |  |  |  | 2012 | 2009 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amount | Percentage | Amount | Percentage |  |  |
| English Only | 175,685 | 68.0\% | 200,189 | 68.9\% |  |  |
| Arabic | 4,865 | 1.9\% | 4,898 | 1.7\% |  |  |
| Cantonese | 6,375 | 2.5\% | 7,875 | 2.7\% |  |  |
| French | 9,539 | 3.7\% | 10,457 | 3.6\% |  |  |
| German | 3,165 | 1.2\% | 3,548 | 1.2\% |  |  |
| Mandarin | 5,652 | 2.2\% | 5,815 | 2.0\% | Information Not Collected | Information Not Collected |
| North American Indigenous | 418 | 0.2\% | n/a | n/a | Information Not Collected | Information Not Collected |
| Panjabi (Punjabi) | 6,166 | 2.4\% | 6,333 | 2.2\% |  |  |
| Spanish | 4,853 | 1.9\% | 5,341 | 1.8\% |  |  |
| Tagalog (Pilipino, Filipino) | 8,660 | 3.4\% | 9,328 | 3.2\% |  |  |
| Ukrainian | 3,508 | 1.4\% | 3,869 | 1.3\% |  |  |
| Other | 29,302 | 11.3\% | 32,964 | 11.3\% |  |  |
| № Response | -111,569 | -100.a\% | $\frac{67,619}{358,236}$ | - $10.1{ }^{\text {n/a }}$ |  |  |

*North American Indigenous was offered as a response from 2016
City Resource Access

|  |  |  |  |  | 2012 | 2009 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Amount | Percentage | Amount | Percentage |  |  |
| City Website | 123,007 | 23.0\% | 166,281 | 25.3\% |  |  |
| 311 Phone In | 53,750 | 10.1\% | 74,118 | 11.3\% |  |  |
| Newspapers | 60,142 | 11.3\% | 94,246 | 14.3\% |  |  |
| Radio | 51,750 | 9.7\% | 77,120 | 11.7\% |  |  |
| TV | 82,396 | 15.4\% | n/a | n/a |  |  |
| Community Newsletter | 31,560 | 5.9\% | 40,320 | 6.1\% | Information Not Collected | Information Not Collected |
| Social Media/Email | 59,681 | 11.2\% | 61,925 | 9.4\% |  |  |
| In Person | 15,123 | 2.8\% | 18,433 | 2.8\% |  |  |
| Billboards | 22,922 | 4.3\% | 31,159 | 4.7\% |  |  |
| Pamphlets | 33,478 | 6.3\% | 46,950 | 7.1\% |  |  |
| Other No Response | $\begin{gathered} \text { n/a } \\ 180,478 \end{gathered}$ | $\begin{aligned} & \text { n/a } \\ & \text { n/a } \end{aligned}$ | $\begin{aligned} & 46,324 \\ & 73,285 \end{aligned}$ | $\begin{aligned} & \text { 7.1\% } \\ & \text { n/a } \end{aligned}$ |  |  |

*TV was offered as a response from 2016

| 2016 |  |  | 2014 |  | 2012 |  | 2009 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Category | Amount | Percentage |  |  | Amount | Percentage | Amount | Percentage |
| Accommodation and food services | 20,469 | 7.7\% | Information Not Collected |  | Information Not Collected |  | Information Not Collected |  |
| Administration, waste and remediation | 4,851 | 1.8\% |  |  |  |  |  |  |
| Agriculture, forestry, fishing and hunting Construction | 1,502 | 0.6\% |  |  |  |  |  |  |
| Educational Services | 19,092 | 7.2\% |  |  |  |  |  |  |
| Finance, insurance, real estate and rental | 14,582 | 5.5\% |  |  |  |  |  |  |
| Health care and social assistance | 34,194 | 12.8\% |  |  |  |  |  |  |
| Information, arts, entertainment, recreation Manufacturing | 7,713 9,080 | 2.9\% |  |  |  |  |  |  |
| Mining, quarry, and oil and gas extraction | 10,262 | 3.8\% |  |  |  |  |  |  |
| Professional, scientific, technical | 23,824 | 8.9\% |  |  |  |  |  |  |
| Public administration | 12,051 | 4.5\% |  |  |  |  |  |  |
| Transportation and warehousing Utilities | 13,736 4,109 | 5.2\% |  |  |  |  |  |  |
| Wholesale and retail trade | 24,879 | 9.3\% |  |  |  |  |  |  |
| Other | 37,326 | 14.0\% |  |  |  |  |  |  |
| № response | 48,346 | n/a |  |  |  |  |  |  |

## Highest Educational Achievement

| 2016 |  |  | 2014 |  | 2012 |  | 2009 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Category | Amount | Percentage | Amount | Percentage | Amount | Percentage | Amount | Percentage |
| No certificate, diploma or degree | 28,915 | 7.5\% |  |  |  |  |  |  |
| High School Diploma or equivalent | 119,186 | 30.7\% |  |  |  |  |  |  |
| Trades certificate | 24,676 | 6.4\% |  |  |  |  |  |  |
| Registered Apprenticeship certificate | 3,533 | 0.9\% |  |  |  |  |  |  |
| College certificate or diploma | 73,795 | 19.0\% |  |  |  |  |  |  |
| University certificate below bachelor's level | 16,782 | 4.3\% | Infor | lected | Infor | lected | Infor | ected |
| Bachelor's degree | 75,882 | 19.6\% | Inor | ded | Infor | ded | Inor | eted |
| University cert/diploma above bachelor | 12,120 | 3.1\% |  |  |  |  |  |  |
| Medical degree | 3,823 | 1.0\% |  |  |  |  |  |  |
| Master's degree | 22,987 | 5.9\% |  |  |  |  |  |  |
| Earned doctorate | 5,969 | 1.5\% |  |  |  |  |  |  |
| № response _-_Total | 195,380 | -100.0\% |  |  |  |  |  |  |



## Future City Resource Access

|  | 2016 |  |  | 2012 | 2009 |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Amount | Percentage |  |  |
| City Website |  | 1,470 | 8.4\% |  |  |
|  |  | 692 415 | 4.0\% |  |  |
| Radio |  | 382 | 2.2\% |  |  |
| Community Newsletter |  | 856 | 4.9\% |  |  |
| Social Media <br> - Facebook |  | 611 189 | 3.5\% |  |  |
| -Twitter |  | 198 | 1.1\% |  |  |
| In Person |  | 201 | 1.1\% |  |  |
| Billboards <br> Pamphlets |  | 111 892 | 0.6\% |  |  |
| Pamphlets Other | Information Not Collected | 892 | 5.1\% | Information Not Collected | Information Not Collected |
| - Television/TV |  | 2,577 | 14.7\% |  |  |
| - News Channels |  | 2,035 594 | 11.6\% $3.4 \%$ |  |  |
| - Youtube |  | 12 | 0.1\% |  |  |
|  |  | 368 10 | 2.1\% |  |  |
| - mail (letter) |  | 881 | 5.0\% |  |  |
| - Email (letter) |  | 4,933 | 28.2\% |  |  |
| - Correspondence from Councillor |  | 4 | 0.0\% |  |  |
| - Automated telephone messages <br> - Public Forums |  | $\begin{gathered} 68 \\ 2 \\ \hline \end{gathered}$ | $\begin{aligned} & 0.4 \% \\ & 0.0 \% \end{aligned}$ |  |  |
| Total |  | 17,501 | 100.0\% |  |  |

* Question asked only online, and was free form text entry. Above results grouped based on similar responses

