


Video Call App Guidance for Remote Video Inspections (RVI)

The City of Edmonton conducts RVIs on Google Duo.

[Google Duo](#)  is a video calling app that works across Android and iOS phones and tablets, smart devices, and on the web for many other devices.

Install Google Duo on an Android-based device: go to [Google Play Store](#)

Install Google Duo on an Apple-based device: go to [Apple Store](#)

Install Google Duo on a web-connected computer, laptop or chromebook:
open [duo.google.com](#) on your computer, and follow instructions through the install process.

Set up Duo on any device: go to [setup Google Duo](#)

[Take photos during a Duo video call](#): Android | iPhone/iPad