

| AGENCY INFORMATION | PROGRAMS FUNDED BY FAMILY COMMUNITY & SUPPORT SERVICES (FCSS) | FUNDING |
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| | Community Outreach & Living Skills | |
| Abbottsfield Youth Project (AYP) Society 10608 - 34 Street Edmonton, AB T5W 1Y2 | The Abbottsfield Youth Project (AYP) is a unique organization in North East Edmonton that provides at-risk children with preventive life skills and leadership programming before they reach an age where social pressures may lead them to make unhealthy life choices. AYP encourages children using a "learn through play" philosophy to support children to recognize their strengths and abilities and further develop confidence in themselves to make healthy choices. Programs are free and offer participants a healthy snack. | \$293,336 |
| | Head Start – Family Support Program | |
| ABC Head Start Society 9829 - 103 Street Edmonton, AB T5K 0X9 | ABC Head Start's Family Support program serves low-income children and their families. The goal is to provide a comprehensive early learning program that prepares children for a successful educational experience with their family and community. The Family Services program provides home-support, weekly parent support and education groups to 368 families in 13 communities across Edmonton. | \$322,123 |
| Aboriginal Counseling Services Association of Alberta #204, 10010 – 105 Street Edmonton, AB T5J 1C4 | <u>Circle of Safety – Family Violence Program</u> The Circle of Safety program provides support and education to Aboriginal families experiencing family violence. The program provides family and group Teaching Circles which focus on promoting social development of children and their families. The 20 week Children, Parenting and Parent-child Circles promote positive parent/child relationships that strengthen family life by assisting parents and children exposed to family violence by developing new skills. The program strives to prevent further abusive incidences from occurring, while teaching children and their families how to remain safe and break the cycle of abuse. Elder support and ceremony are integral parts of all aspects of the Circles. | \$61,602 |
| Action for Healthy Communities Society of Edmonton #101, 10554 - 110 Street Edmonton, AB T5H 3C5 | Community Capacities The Community Capacities program increases knowledge, skills and abilities of individuals to create actions that improve wellbeing through: Community Initiatives (CI), Community Leadership Development and Community Building. The program facilitates a variety of capacity building activities and processes related to the community development cycle. The process includes working with different sectors such as youth, women, seniors, parents, and families who have different cultural backgrounds, abilities/disabilities, knowledge and experiences, and preferences. | \$136,581 |
| | Healthy Active Community Kids (HACK) The Healthy Active Community Kids (HACK) program aims to support vulnerable children & youth in Northwest and west Edmonton area to develop life skills, interpersonal skills, interpersonal skills, leadership skills, a healthy lifestyle and to promote community participation. Activities will focus on skills development and capacity building through workshops, interactive social games, cooking and physical activities with students. | \$150,799 |



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| Alberta Caregivers Association Fulton Place School 10310 - 56 Street Edmonton, AB T6A 2J2 | Caregiver Connections Caregivers are family members or friends who provide unpaid care for a loved one living with challenges due to illness, disability or aging. Their valuable contributions are often not recognized and they receive little support for what they do. Caregivers Connections provides caregivers with what they need to establish social connections with their peers, learn skills and attitudes that promote self-care, and benefit from community support for their critical work. The Caregiver Connections Program builds the capacity of agencies and the community at large to support caregivers in immigrant communities. Working closely with primary care and immigrant serving organizations, the Alberta Caregivers Association employs a participatory approach to mobilize immigrant communities to recognize and support their caregivers, prepare professionals to help them better understand caregiver issues and how to address them, and foster cross-sector and cross cultural connections to improve the well-being of caregivers in Edmonton. | \$115,907 |
| ASSIST Community Services Centre 9649 – 105A Avenue Edmonton, AB T5H 0M3 | Towards a New Generation (T.A.N.G.) Towards a New Generation (T.A.N.G.) is a preventive Family Services Program that is open to immigrant and Canadian-born youth aged eleven to fifteen of Asian descent. The goal of the program is to support at-risk youth to achieve personal growth, social competencies, positive identity and values, a sense of community, and an awareness of resources in a safe environment through the use of interactive and youth focused activities. Youth growing up in precarious circumstances are more susceptible to negative influences and more liable to engage in behaviours that can harm themselves and others. The program provides the guidance, role modelling and mentorship that is fundamental in facilitating a new generation of youth to grow up as healthy, caring and responsible individuals and citizens in their community. The program will be offered at the organization's new location located in South West Edmonton. | \$177,996 |
| Association for Evergreen Youth (The) 31 Evergreen Community Edmonton, AB T5Y 4M2 | Drop-In/ Learning Resource Centre The Association for Evergreen Youth provides out of school time programs and a safe environment for children and youth ages 6 –17 who reside in the Evergreen Mobile Home Community. Through the various programs, we help children and youth develop skills needed to become responsible, confident members of society. | \$42,171 |



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| | Youth Intervention The Youth Intervention program is a culturally based after-school program which provides a safe place for children and youth to enjoy a wide variety of activities from cultural teachings, arts and crafts, games, sports, and field trips. We teach children about the Aboriginal culture and support them in becoming leaders in the community. This program is open to all children and youth between the ages of 12-15 who wish to attend. | \$142,664 |
| Ben Calf Robe Society 12046 - 77 Street Edmonton, AB T5B 2G7 | Traditional Parenting The Traditional Parenting program is an Aboriginal Parenting program delivered in a culturally sensitive way involving parents and children working together. Parents learn positive parenting skills, child development information, nutrition, cooking safety, child safety and have the opportunity to practice their skills with their children in a caring and supportive environment. Parents also receive continued support on completing the program by remaining connected through the parent liaison, other program staff and/or attending other groups offered at the Ben Calf Robe Society. | \$115,427 |
| Bent Arrow Traditional Healing Society 11648 - 85 Street Edmonton, AB T5B 3E5 | New In Town Aboriginal Welcome Service The New In Town Aboriginal Welcome Service program provides participants coordinated and culturally relevant transitional services to Aboriginal people and their families who have lived in Edmonton for one year or less, have recently arrived in Edmonton, plan to move to Edmonton, or have recently been released from a corrections facility. New In Town is designed to work with partners and service providers to reduce the number of risk factors in a newcomer's life and increase the number of protective factors. | \$96,162 |
| | Seniors Program The Seniors program provides opportunities for seniors to share skills and traditional knowledge with families, develop parenting skills for grandparents who are parenting children, build relationships with other seniors, access information and community supports, to participate in cultural events. | \$100,000 |
| Beverly Day Care Society & Family Resource Centre 11809 - 48 Street Edmonton, AB T5W 2Y4 | ACCESS The ACCESS program promotes the well-being and healthy development of children from communities experiencing high levels of poverty. The program also provides family support, quality child care and a safe place for children in a culturally sensitive environment. This in turn facilitates these families in becoming active participants in the community. | \$187,584 |
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| Bissell Centre 10527 - 96 Street Edmonton, AB T5H 2H6 | Early Childhood Development The Early Childhood Development program is a flexible and comprehensive early childhood intervention program offered to families in need throughout Edmonton and surrounding area. This is an accredited Early Childhood Development Program that provides high quality care for infants, toddlers, and pre-school children, offered to parents, free of charge. Bissell Centre staff support and link families to resources and information for parents to be more knowledgeable, to offer alternative choices, to confidently respond to their children's emotional, physical, social, cultural, and developmental needs. | \$294,542 |
| | Family Support The Family Support program provides direction and supports to assist socially and economically disadvantaged families in the Edmonton area. Supports are client directed and solution focused. They can range from assistance with advocating and referring for income supports, assistance with child welfare issues, referrals to food banks and identification clinics, direction with parenting issues and enhancing skills to promote positive parenting and healthy families. Practical supports can be arranged to provide baby formula and diapers, childcare, clothing and household needs, and referrals to housing. The program builds the capacity of families to provide appropriate care for themselves and their children and to be more resilient to the many crises that families living in poverty must cope with. | \$135,298 |
| Boyle Street Community Services 10116 - 105 Avenue Edmonton, AB T5H 0K2 | Inner City Outreach & Liaison The Inner City Outreach and Liaison program through its two drop-in areas (one for adults, the other for youth), provides a welcoming environment to engage people and connect them to social and recreational activities, events and volunteer opportunities. In this way, people who have been marginalized and isolated build self-esteem and feel part of a larger community. This process reinforces positive behaviours and prevents community members from falling into unhealthy and destructive ways of living. Youth, adults and families living in poverty enter into a relationship with outreach staff who address immediate needs and develop safety plans to reduce immediate harm; learn about community members' strengths and history, and develop a long-term plan that links them back into community. | \$565,046 |



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| Boyle Street Community Services – con't | Inner City Recreation & Wellness Through collaborative partnerships and using broad and various recreational activities, the Inner City Recreation and Wellness Program engages inner city community members to participate in programs and activities that enhance their well-being. By addressing the social determinants of health, Boyle Street Community Services is helping to remove barriers by offering participants an opportunity to become active. It allows for a break from their day to day challenges. It gives participants new outlets of expression, the time to develop valuable skills, and reasons to have confidence in themselves. It also provides participants a chance to take positive steps in dealing with various issues. At its root, the program strengthens individuals and builds community. In contrast to other aspects of participants' lives, the program is reliable and consistent, and this stability is ke y to overcoming hardships. | \$85,000 |
| | Volunteer Program The Boyle Street Community Services Volunteer program focuses on social inclusion by providing people living in poverty with supported volunteer opportunities at Boyle Street Community Services. The program is key to building the skills and confidence of Boyle Street clients and is used as a stepping stone for greater independence and self-reliance. It enables volunteers from all walks of life to work together to deliver special events and support ongoing activities for the organization. | \$47,049 |
| Boys & Girls Clubs Big Brothers Big Sisters of Edmonton & Area Society 9425 - 109A Avenue Edmonton, AB T5H 1G1 | Community Outreach The work of the Community Outreach Services (COS) team compliments the activities of the staff in various clubs by providing support and resources, non-judgmental services, and specific programming that meets the unique needs of children and youth. The program staff address relevant social issues by participating in a variety of partnerships, community enhancement activities and initiatives that positively impact the communities in which the clubs operate. | \$302,763 |
| | Clubs BGCBigs operates a range of club programming, both registered and drop-in, across the City of Edmonton during out of school time hours. Programs are delivered in BGCBigs Club sites, as well as other community venues like schools, in conjunction with community partners. The clubs aim to provide a safe place for children, youth, and their families to enjoy ongoing relationships, physical activities, arts and culture, academic help and support, health and nutrition, and empowerment and leadership activities. All programs focus on one or more of these main developmental areas. Many of our club sites are located in low income, high needs neighbourhoods. These sites also serve a nutritious snack and/or meal for those who attend. To ensure the safety of the members who attend, there is a well-qualified team of staff and community volunteers at each club. | \$595,493 |



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| | Mentoring & Francophone Immigrant Youth Boys & Girls Clubs Big Brothers Big Sisters of Edmonton and Area is a community supported, volunteer-based organization committed to the healthy development of children in need and their families. The mentoring programs for children and youth are offered in the community, in schools and in groups. Mentoring programs for refugee and immigrant populations are being developed in partnership with other community organizations. | \$432,169 |
| | Family & Early Childhood Development | |
| Canadian Arab Friendship Association of Edmonton 18 Capital Centre 9228 – 144 Avenue Edmonton, AB T5E 6A9 | The Family and Early Childhood Development program assists families to develop independence, strength, and coping skills that aid in the successful integration of their children into mainstream education. The program also empowers families by developing skills to reduce or prevent risks involved with poverty and isolation. The program educates parents about the public educational system and resources in the community. It ensures that the children get a basic understanding of the English language in a playschool atmosphere. It encourages motor and social skills. The program ensures that families with barriers are given the tools needed to access services and programs to assist them in the day-to-day issues surrounding poverty and immigration. | \$68,121 |
| Canadian Mental Health Association – Edmonton Region #300, 10010 - 105 Street Edmonton, AB T5J 1C4 | 211 Edmonton 211 Edmonton provides a highly visible, easy to remember telephone number that connects people to a full range of non-emergency human services, community programs and volunteer information. Information and Referral Specialists answer 211 Edmonton calls 24 hours a day, seven days a week, assessing the needs of each caller, and linking them to the best available information and services. 211 Edmonton takes many calls from third parties, including professionals from other community service agencies looking for referrals for their clients. | \$291,448 |
| | Distress Line Volunteer Training The Distress Line receives approximately 1,500 callers every month. All calls indicate some level of distress, and about 30% of them are in crisis related to mental health, family violence and/or suicide. Ensuring that these callers are supported by qualified, trained volunteers is essential. The Distress Line Volunteer Training program begins with a thorough volunteer screening process which is followed by a comprehensive 64 hour training program in-crisis management, suicide prevention, family violence intervention and much more. Volunteers gain communication skills, supportive listening skills, knowledge of community supports and resources and receive ongoing in-service training opportunities. | \$108,000 |



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| Canadian Red Cross Society (The) 9931 – 106 Street Edmonton, AB T5K 1E2 | RespectED: Violence & Abuse Prevention The program's aim is "to create safe environments free of violence – bullying, abuse, exploitation – through prevention education and response using online and classroom learning. Children, youth, and adults explore their rights and responsibilities, the types of violence and elements of prevention. | \$102,196 |
| Candora Society of Edmonton (The) #262, 3210 - 118 Avenue Edmonton, AB T5W 4W1 | Community Resource Centre The organization is located in northeast Edmonton and uses a community development participatory approach to provide support to individuals and families working towards self-sufficiency and reducing barriers. Candora provides group activities, one on one support, drop in programs, resources and referrals in a safe, respectful and welcoming environment. The program primarily supports low income families with children 0 – 6 and individuals living in the Abbottsfield and Rundle area; however, our services are open to anyone. Candora believes each individual is the expert in their lives, values their strengths and provides support using strategies which develop basic life skills which reduce barriers and poverty in individuals and the community. | \$201,848 |
| | Community Economic Development Initiatives The program supports families to become more active in their community, develop coping and group skills, learn about resources in the community and improve their financial stability. The goal is to provide workshops, support and community projects to build on the individual strengths of our community members. Participation in the workshops and projects is free to residents of the City of Edmonton. | \$54,514 |
| Catholic Social Services 12431 Stony Plain Road | Cross-Cultural Counselling & Outreach The Cross-Cultural Counselling and Outreach Program offers culturally sensitive and supportive counselling services that assist immigrant and refugees to address their settlement and integration challenges. The program strengthens adaptation and coping skills, connects newcomers to mainstream services, reduces isolation and promotes social integration. | \$174,789 |
| Edmonton, AB T5N 3N3 | Elder Abuse Resource & Supports The Elderly Adult Resource Services (EARS) provides preventive and intervention support services to older adults who are at risk of abuse or being abused, including physical, emotional, financial, sexual, neglect, and medication abuse. The program also provides education and awareness workshops, presentations, community linking and consultation for elderly adults, families and professionals dealing with elder abuse issues. Services are provided within the Edmonton Region. | \$75,599 |



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| | Evening & Saturday Counselling The Evening and Saturday Counselling program provides counselling services to financially strained individuals, couples and families, during times that are convenient and least likely to require time-off from their work or school. The confidential accredited counselling services are offered by Masters/Doctorate level Counsellors. Counselling services are available in several languages, from male and female counsellors of varying ages, from four locations in the South, Central and East parts of Edmonton. Helps | \$42,798 |
| Centre for Family Literacy Society of Alberta 11642 - 142 Street NW Edmonton AB T5M 1V4 | Multicultural and Aboriginal Rhymes that Bind Multicultural and Aboriginal Rhymes that Bind is an oral language program promoting the use of first language and cultural traditions through singing, rhyming, and storytelling. Positive interactions and bonding between caregivers and children happen naturally in a relaxed, supportive atmosphere. Parenting strategies are shared between participants in similar situations and program content often becomes part of daily routines and play. | \$37,639 |
| | Literacy Links The Literacy Links program provides workshops founded on the holistic philosophy of family literacy where language based, playful interactions is emphasized. Parents/caregivers are provided with information, strategies and tools to facilitate parenting, support early learning literacy development and promote interaction with children. | \$60,000 |
| City West Childcare & Community Support Society 9915 - 148 Street Edmonton, AB T5N 3G1 | Community & Family Support City West Community Support Society provides parent-child interactive activities, parent education workshops and information sessions, child development assessments, and larger community events and activities, for children and families. We also offer our Unpack N' Play program at numerous locations throughout Edmonton. This unique, innovative 12-week registered play program combines interactive activities for parents and children with knowledge of child development, positive parenting strategies and encouragement of creating healthy family interactions. | \$270,235 |



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| Community Options - A Society for Children and Families #200, 15824 – 131 Avenue | Early Child Development The Early Childhood program offers children opportunities to develop interpersonal and groups skills which enhance their social abilities and enable constructive relationships. Early childhood development staff foster relationships with children through support, guidance, and facilitation of learning through play and social interaction. Provision of nutritious meals and snacks, and education on healthy eating forms an important aspect of the program for both children and parents. Parents are viewed as partners, collaborators and advocates for their children. Early childhood staff respect parents as each child's first teacher and involves parents in every aspect of the program. | \$175,941 |
| Edmonton, AB T5V 1J4 | Volunteer Management | |
| | Community Options provides inclusive, quality early learning and child care programs with a strength based, family centered approach. The organization's priority is the well being of children, families and the community. Volunteers are a vital and valuable aspect in governing the organization, supporting the early learning and care programs, and assisting with events and fundraising. | \$47,049 |
| Compass Centre for Sexual Wellness #200, 10050 – 112 Street Edmonton, AB T5K 2J1 | Counselling The Counselling program is a preventive program building individual capacity to address sexual health issues enhancing coping skills, increasing resilience, independence and relationship skills. The strategy is to provide counselling interventions, education and support for clients, including individuals, couples, families and groups in the areas of pregnancy testing, pregnancy options post abortion, sexual identity and birth control options. | \$239,732 |
| | Multicultural Sexual Health Education Multicultural Sexual Health education is a preventive program that targets individuals, couples, families and groups from targeted immigrant communities to address sexuality issues that arise from their adaptation from culture of origin to the Canadian context. In addressing sexuality issues, the program works to prevent intergenerational conflicts and establish dialogue to mediate conflicts between their culture of origin and norms of Canadian society. | \$119,913 |
| Council for the Advancement of African Canadians (Africa Centre) 13160 127 Street Edmonton, AB T5L 1B2 | Africa Centre Prevention Services The Africa Centre delivers preventive services for immigrant and refugee families to assist them with their integration into Canadian society. Services promote healthy physical, emotional, mental, social and cultural development in the following areas: Early Learning, Childhood Development, Youth Crime Prevention, Mentorship/Empowerment/Leadership programs, Healthy Families, Healthy Aging for Seniors, and Literacy in Everyday Life. | \$150,000 |



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| | Youth Leadership Training and Mentorship The Youth Leadership Training and Mentorship Program for youth provides culturally appropriate role models who assist mentees to strengthen their social support network and develop strategies to meet their personal goals. This will provide youth access to all aspects of society including economic, social, cultural and educational endeavours while contributing to their holistic development and wellness. | \$50,000 |
| Dickinsfield Amity House 9213 - 146 Avenue Edmonton, AB T5E 2J9 | Neighbourhood Drop-In & Family Resource Centre Dickinsfield Amity House is a community drop-in and family resource centre providing support services since 1972, offering a wide range of programs and services to individuals as well as families. Programs are designed to fill gaps in community services, which help to build a sense of community and reduce social isolation. | \$260,501 |
| Edmonton Chamber of Voluntary Organizations Suite 255 Bonnie Doon Shopping Centre 8330 82 Avenue Edmonton, AB T6C 4E3 | Governance and Leadership The Governance and Leadership program builds the capacity of local boards and leaders through the development and delivery of programs and resources that increase not-for-profit impact. Through partnerships, engagement in the community, training and events, the program leads a multi-stakeholder initiative to build a collective approach to developing governance capacity in the community. | \$49,000 |
| | Volunteerism Volunteer Edmonton's (VE) goals are to promote volunteerism, advocate good standards of practice for volunteer involvement, and to facilitate collective action among organizations that support volunteerism. To meet these goals, VE provides information and presentations on volunteering – what it is, how to start and where to find, and how to post volunteer opportunities. VE also serves the non-profit voluntary sector by sharing the latest news about the sector and resources on volunteer management, hosting workshops, training and events, providing relevant links on the website and partnering with other organizations on a variety of initiatives. | \$72,066 |
| Edmonton City Centre Church Corporation (E4C) 9321 Jasper Avenue (Alex Taylor School) Edmonton, AB T5H 3T7 | E4C School Nutrition Program The Edmonton's School Lunch Program provides well-balanced lunches to children. The program helps children to concentrate on their schoolwork and not on their hunger. The program positively influences student behaviours, attendance, morale, concentration, learning ability, eating habits and social climate in the school. The program also facilitates the Summer Snack Program, Young Chefs, and the Community Garden. | \$137,105 |



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| Edmonton City Centre Church Corporation (E4C) 9321 Jasper Avenue (Alex Taylor School) Edmonton, AB T5H 3T7 | E4C Early Learning The Clareview Head Start Program is a comprehensive preschool and family support program for families with low incomes. Working together with the community, the program enhances children's physical, social, emotional, cognitive and creative development; supports parents to enhance their parenting skills; and helps parents meet their goals. | \$266,124 |
| – con't | E4C ArtStart ArtStart is a free after school program that serves vulnerable children and youth from low income schools in Edmonton. ArtStart uses the arts as a means to develop life skills, offering classes in visual art, dance, drama, and creative writing. ArtStart is a place for children to build friendships, behavioural skills, and create community under the guidance of mentors who lead classes themed in team building, self-esteem, leadership and healthy relationships. | \$56,459 |
| Edmonton Immigrant Services Association #201, 10720 - 113 Street Edmonton, AB T5H 3H8 | New Neighbours The New Neighbours Program helps newcomers overcome the stress and frustration of moving to a new city and/or a new country. The program helps newcomers adapt to life in Edmonton by matching them with community volunteers for friendship and support. The program also provides information and orientation, and coordinates various group activities in order to facilitate successful settlement and integration of newcomers into Canadian Society. | \$159,632 |
| Edmonton Meals on Wheels 11111 - 103 Avenue Edmonton, AB T5K 2P1 | Meals on Wheels Edmonton Meals on Wheels provides nutritious and tasty meal support programs, grocery delivery service and nutrition education that promotes daily social interaction, independence, well-being and safety to the frail, at-risk elderly, and disabled through the assistance of volunteers. Hot and frozen meals are delivered daily, groceries are delivered weekly, and the lunch club provides a buffet style lunch served to seniors in a group social setting. | \$294,840 |
| Edmonton Mennonite Centre for Newcomers 11713 – 82 Street Edmonton, AB T5B 2V9 | Putting Down Roots Putting Down Roots represents community development work that supports newcomers and ethno-cultural communities to develop their own capacity to address their issues. The organization believes that all communities have within themselves the capacity to build strong futures for their members. This work helps immigrant groups develop their own programs and initiatives through planning, training, organizational support, and provides assistance with applying for funding and building partnerships between communities and mainstream society. | \$165,057 |



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| Edmonton Multicultural Coalition Association #114, 9538 – 107 Avenue Edmonton, AB T5H 0T7 | All Together Now Edmonton Multicultural Coalition has been growing to strengthen its capacity and engage with new immigrants and refugees in our city. The Coalition engaged new immigrants in civic participation through various methods. In 2012, the Coalition hosted an election forum where ethno-cultural community members had the opportunity to address issues that matter in their lives to the political leaders. The Coalition engaged its members in the provincial social policy framework, provided leadership training for more than 40 leaders in advocacy, and have undertaken various capacity building initiatives for more than 100 members of the ethno-cultural community. Other community development initiatives that occur throughout the year include members' meetings to connect and share information. These meetings create opportunities to develop new partnerships and initiatives among different groups of ethno-cultural communities. | \$167,691 |
| Edmonton Seniors Centre 3Y, 11111 Jasper Avenue Edmonton, AB T5K 0L4 | Both the Edmonton Seniors Centre Outreach/In-Reach and Volunteer Programs promote health and well-being among seniors, "Aging in Place" or independence in the community, and social inclusion. More specifically, <u>Outreach/In-Reach</u> Outreach services target isolated, less-able or vulnerable seniors in the community by assessing their individual needs, advising them of options/measures available to meet those needs, and making the appropriate referrals or helping to access resources accordingly until the necessary supports are put in place. Centre-based In-reach services also provide information and assistance, with emphasis on on-site access to a spectrum of preventive programs/activities to meet the social, physical/recreational, and educational needs of seniors. | \$87, 462 |
| | Volunteer Program The Volunteer Program promotes health and well-being among seniors, "aging in place" or independence in the community, and social inclusion. More specifically, it offers a range of opportunities and a supportive environment where seniors or "older adults" can contribute their experience and skills to the community and feel a sense of accomplishment. The program encompasses semi-annual volunteer appreciation events and regular volunteer orientation/training sessions. It is administered by a Volunteer Manager, whose responsibilities also include recruiting, supervising, scheduling and providing support to the volunteers, as well as maintaining a volunteer membership database, 'special events' and fundraising activities. | \$33,833 |



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| ElderCare Edmonton Society for Adult Day Programs Suite C201, 17203 - 99 Avenue Edmonton, AB T5T 6S5 | Caregiver Support ElderCare Edmonton is a non-profit organization offering an array of services to isolated seniors and to the caregivers of frail seniors. Through FCSS funding we provide the services of a Registered Social Worker (assisting seniors to access resources, enhancing coping skills, and one- to-one counselling), volunteer opportunities for well seniors and persons with barriers to inclusion, and in-home assessments of caregiver needs. | \$126,914 |
| Elizabeth Fry Society of Edmonton, Alberta (The) 10523 - 100 Avenue Edmonton, AB T5J 0A8 | Aboriginal Women's Program The Aboriginal Women's Program supports the efforts of Aboriginal women and their children in reducing the likelihood that they will continue to come into contact with the legal system by encouraging them to reconnect with their culture and develop a sense of themselves as Aboriginal People. | \$62,733 |
| Family Centre of Northern Alberta Association (The) #20, 9912 - 106 Street Edmonton, AB T5K 1C5 | Education Services Education Services offers psycho-educational courses and workshops related to three areas of focus. Education Services strives to ensure that: Parents will be better equipped to raise healthy children. Individuals will build understanding and skills required to develop strong and healthy relationships. Individuals, families, and institutions (schools, communities, and workplaces) will gain the knowledge needed to effectively navigate through change. Courses/workshops are offered in three ways: advertised and delivered as groups on-site at The Family Centre; as individual sessions based on the clients' availability; and as groups off-site at community-based locations such as schools, community centres, and workplaces. | \$82,575 |
| | Roots & Wings The Roots & Wings program is an intentional, sustained movement to create long term success for high needs children, youth and families by integrating the work of multiple service providers within a resiliency framework that focuses simultaneously on caregivers, children/youth, schools and communities. | \$730,562 |



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| Family Centre of Northern Alberta Association (The) #20, 9912 - 106 Street | | \$121,101 |
| Edmonton, AB T5K 1C5 | Drop-In Single Session Counselling The Drop- In Counselling program is a partnership between The Family Centre, Boys and Girls Clubs, Big Brothers Big Sisters, Canadian Mental Health Association, Edmonton John Howard Society, SAGE Seniors Association and the Gay, Lesbian, Bisexual and Transgendered Pride Centre of Edmonton. It offers individual, couple and family therapy in a free drop- in, one hour format. Referrals to additional supportive services can be made, if required. | \$244,540 |
| Family Futures Resources Network Society 5704 - 19A Avenue Edmonton, AB T6L 1L8 | Family Support The Family Support program offers information, education, and support to families in the community to help them develop coping skills and maintain their independence. The program offers support to families through: structured groups; a children's program provided while parents attend selected adult programs; telephone; and drop-in support. Utilization of volunteers is crucial for the delivery of programs and services. | \$323,758 |
| | Monthly Home Visitation The Monthly Home Visitation program is a voluntary early-learning program for parents with children from birth to age three. The program helps parents lay a strong foundation for their child's future success through increased knowledge and awareness of language, motor skill, social- emotional, and cognitive development. Through in-home mentoring and group meeting opportunities, parents gain skills and knowledge to further their own skills in observation, encouragement, goal planning and self-esteem. | \$87,198 |



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| | Outreach Support The Outreach Support program provides accurate, effective and timely information to assist families in the navigation of the human services system which often will include supportive referrals. The Community Resource Navigator will assist individuals and families by finding tools and community resources that will enable them to address their challenges, build on their strengths and foster independence. The Community Resource Navigator is responsible for building consistent, respectful and trusting relationships with individuals and families while helping them identify goals for growth. | \$32,400 |
| Family Futures Resources Network Society – con't | Kids With Confidence – Child and Youth This program offers parenting support and social skill development for children and youth within schools and other community spaces in south Edmonton. Anger management, problem solving, bullying and self-confidence are explored using the Kids With Confidence curriculums which help children and youth to grow up being healthy, caring and responsible. The program is fun and engaging, and provides a foundation for life long knowledge retention. | \$200,000 |
| Fulton Child Care Association 10310 – 56 Street Edmonton AB T6A 2J2 | Support & Advantages for Children & Families This program is a preventive program for infants to children six years of age and their families who are having economic, emotional or physical stresses. The program provides families with support and opportunities necessary for healthy child development that promote the families' ability to function and resolve issues. The program provides children with physical, mental and emotional support, along with school readiness and social skills. The program also assists parents and children with opportunities to network with other families and the community. | \$87,826 |
| Gay Lesbian Bisexual and Transgendered Pride Centre of Edmonton 10608 - 105 Avenue Edmonton, AB T5H 0L2 | Youth Transitions The Pride Centre of Edmonton provides a non-judgemental, welcoming space where people of all sexual orientations and gender identities/expressions can be authentic, find support, meet new people and find community. The Pride Centre is a not-for-profit resource and community centre for the LGBT*TQ community of Edmonton and fulfils the important role of being a primary point of contact for people who are seeking information about the diversity of sexual and gender orientation/identities. We organize support groups, social events, educational seminars and more for LGBT*TQ youth, their families and allies and the general public that promote a safe and inclusive community. | \$47,049 |



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| iHuman Youth Society 9635 – 102A Avenue NW Edmonton, AB T5H 0G3 | Authenticity Programming iHuman's Authenticity Programming focuses on building capacities of youth. The organization offers a variety of programs that address employment, schooling, addictions, recovery, parenting and leadership development which allows youth to develop social, recreational and family skills and to take responsibility for their choices. | \$100,000 |
| Inner City Youth Development Association 11205 - 101 Street P.O. Box 11506 Edmonton, AB T5G 2A5 | Inner City Youth Support The Inner City Youth Support program provides youth with the tools, attitudes and resources they need to change their life situations. The program provides counselling to repair damaged lives, meals to feed hungry youth, transportation/bus tickets, housing referrals, and other preventive programming. | \$75,278 |
| Institute for Sexual Minority Studies and Services (iSMSS) 7-104 Education Building North Faculty of Education University of Alberta Edmonton, AB T6G 2G5 | Family Resilience Program The Family Resilience program represents a unique systems-level approach in addressing mental health, health, and safety needs of sexual and gender minority children, youth, and families. A primary goal of the program is to identify and strengthen protective and resiliency-based factors necessary for families to support their sexual and gender minority children. This integrated system-level approach helps to reduce homelessness, street-involvement, and other risk factors by helping parents and caregivers to provide supportive and nurturing home environments to effectively support their sexual and gender minority youth. | \$31,366 |
| Islamic Family and Social Services Association (IFSSA) Unit 85, 4003 - 98 Street Edmonton, AB T6E 6M8 | Green Room Youth Program The Green Room seeks to create an open space for youth to foster meaningful connections, growth, and service to the community. Program Vision: A Muslim community that nurtures the spiritual, educational & emotional needs of youth. Program Mission: Cultivate meaningful connections, growth and service opportunities, rooted in Islam and relevant to time and place. | \$185,396 |



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|---|---|-----------|
| Jasper Place Child and Family Resource Society 16811 - 88 Avenue, Cabrini Building, Main Floor Edmonton, AB T5R 5Y6 | West Edmonton Parent Link The West Edmonton Parent Link program offers families in west Edmonton a continuum of parent and children related programs and services aimed at strengthening the family unit and enhancing individual's personal well being. Programs range from inclusive early learning and care, registered and drop-in programs to registered parent education and support groups including one-on-one support, and information and resource referrals, assistance in coping with basic life needs and child developmental screening. | \$361,540 |
| Jasper Place Wellness Centre 15210 Stony Plain Road Edmonton, AB T5P 3Y5 | Community Centre Services The Jasper Place Wellness Centre offers a welcoming and safe space where individuals and families can access information and referral services to navigate city wide systems and develop healthier lifestyles. Programs develop self-awareness, nutrition, physical activity, smoking cessation, needle exchange, crisis management, financial management, community awareness and volunteerism. | \$50,000 |
| Jewish Family Services #100 - 8702 Meadowlark Road Edmonton, AB T5R 5W5 | Edmonton Healing Centre for Grief and Loss The Edmonton Healing Centre for Grief and Loss offers group and individual programs and services to help people who have suffered a death loss to strengthen their ability to cope more effectively with their changed lives and to live more fully. Through supportive techniques and educational sessions, people learn about their own grief, and gain skills that build their strength and resilience to adapt to future life changes. Strategies include community lectures, small group education and support, short-term counselling and guided self-help. | \$83,292 |
| KARA Family Resource Centre 6717 - 132 Avenue Edmonton, AB T5C 2A4 | KARA Program The KARA program is a preventive program that enhances parenting skills life skills, early childhood development and personal development. The program provides parents with traditional learning opportunities as well as hands on, experiential learning opportunities which permit parents to reinforce the skills they learn at KARA. All programs are open to parents on a voluntary basis and are not intended for parents who are in crisis situations with their families. | \$270,380 |
| | Connecting Parents Program The Connecting Parents Program is focused on providing programs and services to families who live east of 142 nd Street; west of Manning Freeway; and north of 153 rd Avenue. This is a vast area and growing exponentially. There are very few resources for families in this area and KARA Family Resource Centre's goal is to bring services to the families in the community. By establishing relationships with schools, churches, businesses, and other organizations in this area, KARA hopes to secure service delivery sites that will be accessible for families. Our plan of action is a "mobile family resource centre" that will build capacity in families in their own communities and thereby reduce isolation. | \$75,600 |



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| Lansdowne Child Care & Family Centre Society 12323 - 51 Avenue Edmonton, AB T6H 0M6 | Early Intervention and Resource Lansdowne Child Care and Family Centre's Early Intervention and Resource Program offers services that provide families with opportunities that build on strengthening the family unit in a culturally diverse setting. Services include family support, referrals, home visitation, workshops, quality child/parent interaction activities, resources and family social support opportunities. The program supports families by providing them with tools they need to become active participants in the community. | \$97,210 |
| Mediation & Restorative Justice Centre 10066 – 151 Street Edmonton, AB T5P 1T3 | Community Mediation The reduction of community tensions and conflict is a vitally important goal for communities in order that citizens can feel safe and engage in their community in meaningful ways. Prevention and early intervention are powerful and effective because they reduce the financial and emotional costs of conflicts and help sustain communities. The Mediation & Restorative Justice Centre's (MRJC) Community Conflict Resolution (CCR) program provides direct services and educational opportunities for community members, community groups and non-profit organizations to assist in the process of conflict management. We encourage people to be proactive about resolving small conflicts before they escalate into huge problems. | \$79,093 |
| Métis Child and Family Services Society 10437 - 123 Street | Family Services The Family Services program provides a wide variety of support and assistance to Métis and children and families of Aboriginal descent who experience personal, family or community difficulties that could lead to intrusive intervention by Children's Services, Justice or legal authorities. Métis music and dance program is offered to youth and families. The intent of the music and dance initiative is to better connect participants with their culture and community. The services are available to everyone who requests them at no charge and no restrictions. The program builds on the existing strengths and capacities of the participants and attempts to help them better deal with their situation. | \$130,482 |
| Edmonton, AB T5N 1N8 | Seniors Program The Seniors program provides opportunities for seniors to learn, share and participate in numerous programs including the Parent Link Centre which provides connections to community resources; skills for grandparents who are parenting their grandchildren; opportunities to share skills and traditional knowledge with the younger generation; participate in cultural events, participate in learning opportunities related to health, taxes, combating elder abuse and various issues facing seniors. | \$80,000 |
| Mill Woods Seniors Association #210, 2610 Hewes Way Edmonton, AB T6L 6W6 | Outreach Seniors Connect is a Seniors Outreach program providing supports and referrals to isolated and/or immigrant seniors facing barriers with information and awareness services as they pertain to seniors living in Edmonton. It helps them involve themselves in activities that help seniors retain their independence; strengthen their sense of well-being, dignity and self-worth, so that they may remain in optimum physical and mental health longer. | \$50,421 |



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| Momentum Walk-In Counselling Society Suite 200, 9562 - 82 Avenue Edmonton, AB T6C 0Z8 | Wrap Around Drop In Counselling (WADIC) Momentum's Wrap Around Drop-In Counselling Program provides walk-in, no appointment, solution focused, single session therapy to any person or family needing counselling assistance to address present difficulties in their life. Clients can expect to leave their sessions with new knowledge of themselves, community resources, and a sense of validation with hope to improve their circumstances. The program overcomes lengthy wait times and prohibitive costs experienced by many vulnerable Edmontonians in their attempt to get mental health supports by being open six days a week, including evenings and Saturday's. No fee services are offered for persons with low incomes. | \$60,000 |
| Multicultural Family Resource Society 9538 – 70 Avenue Edmonton, AB T5H 0T7 | Family and Youth Programs in Immigrant & Refugee Communities Parents and children programs enhance the well-being of families as they adapt and integrate into Canadian culture. The programs support the development and self-esteem of children by offering home-language and culturally affirming activities. The programs address issues for the parents in their transition to Canadian culture such as parenting in two cultures, family violence, gender concerns, healthy issues, nutrition and other topics as identified by the participants. | \$227,225 |
| Multicultural Women & Seniors Services Association of Edmonton 329 Woodvale Road West Edmonton, AB T6L 3Z7 | Community Outreach, Social & Emotional Wellness for Seniors & Women The program provides social support, information/education, outreach services, skill building classes, exercises, basic computer, English conversation and resiliency classes, referrals and a range of activities to immigrant and refugee seniors and women, especially those at risk and isolated, before a crisis situation occurs. The program also promotes small home-based business initiatives for underemployed immigrant women and seniors. | \$100,372 |
| North Edmonton Seniors Association Northgate Lions Seniors Recreation Centre 7524 - 139 Avenue Edmonton, AB T5C 3H7 | Seniors Outreach and Volunteer Coordinator The North Edmonton Seniors Association offers a variety of social, educational and recreational opportunities for older adults. For seniors who cannot access the Centre, an outreach worker identifies isolated and at-risk seniors living in the community; visits seniors in their homes and provides information on programs and services available to them. This ensures that seniors have the support they need to remain in their homes; build and maintain informal connections; participate and contribute to communities in which they live. | \$147,000 |
| North West Edmonton Seniors Society 12963 - 120 Street Edmonton, AB T5E 5N8 | Outreach & Wellness North West Edmonton Seniors Society is a non-profit organization working in Calder for over 30 years. It provides senior citizens the ability to enjoy healthy, productive and independent lives and to successfully cope with life's transitions, social change and community evolution. The Centre provides facilities, services, activities and programs that enable seniors aged 55 and over to live their lives with health, dignity and happiness. | \$140,754 |



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| Norwood Child & Family Resource Centre 9516 - 114 Avenue Edmonton, AB T5G 0K7 | Child and Family Support Norwood Child and Family Resource Centre offers child and family support programs including Healthy Families Home Visitation, Early Start, Head Start, and Child & Youth. These programs have a strong focus on: • Enhancing child development • Increasing positive interactions between parents and their children • Increasing families' access to appropriate services in the city • Taking a multicultural approach to offering services | \$572,615 |
| | Relentless Connector Framework The Relentless Connector Framework is a community based collaborative partnership that utilizes an integrative, preventive service approach to bridging the service delivery gap and creating positive change for families. The partners have adopted a wraparound philosophy of care that focuses on building self-efficacy and nurturing resilience to increase protective factors and promote positive change for families and sustainable outcomes for communities. | \$200,000 |
| Old Strathcona Youth Society 10325 - 83 Avenue Edmonton, AB T6E 4T2 | Get Connected The Old Strathcona Youth Society (OSYS) provides information and resources to high-risk and street involved youth aged 14 – 24. The OSYS brings in outreach workers from relevant agencies to provide services youth may not otherwise access. In a non-judgemental way, trusting relationships are built with youth to help them get where they want to go. | \$113,986 |
| Oliver Centre – Early Learning Programs for Children & Families Society 10227 - 118 Street Edmonton, AB T5K 2V4 | Oliver Centre Full Day Head Start/ Half Day Head Start The program focuses on families with children 12 months to 12 years of age. The main objective of the program is to partner with the families, providing resources and supports to strengthen the family unit and ensure that community connections are made. | \$158,422 |



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| Operation Friendship Seniors Society | Outreach Operation Friendship's Outreach program and provides preventive services to seniors over the age of 55. Outreach workers respond to referrals by visiting seniors in the community. They act as friend and advocate – providing information, assisting with the completion of forms and applications, and linking people with services. | \$163,756 |
| 9526 - 106 Avenue Edmonton, AB T5H 0N2 | Volunteer Program The Volunteer program is grounded in the belief that people should have an opportunity to be of service to their neighbours, to other human beings. This means that the organization has an obligation to facilitate and support opportunities for individuals, groups and organizations to become actively involved with their community and, in our case especially, with people in need. | \$54,420 |
| Primrose Place Family Centre Association 6311 - 92 Avenue Edmonton, Alberta T6B 0S3 | Primrose Place Family Resource Centre The Primrose Place Family Centre's Family Resource Centre provides assistance and support to families by offering community resources, workshops, referrals and on-site guidance. The program provides strategies to increase knowledge and develop parenting skills. The program serves all members of our community including new Canadians, Aboriginal, teen parents and all families with young children. | \$92,323 |
| Salvation Army, The Community & Family Services 9620 - 101A Avenue Edmonton, AB T5H 0C7 | Volunteer Services The Volunteer program is an integral part of client services and provides thousands of person-hours to the operation of the Community & Family Services Centre. The program implements the application process, recruitment, interviews, screening, orientation, training, supervision, motivation and empowerment, conflict and risk management, recognition, volunteer evaluation and program evaluation. | \$47,037 |
| Senior Citizens Opportunity Neighbourhood Association 10440 - 84 Avenue Edmonton AB T6E 2H2 | SCONA Drop-In Centre SCONA provides services primarily to seniors in an environment that is a "home-away-from-home." Situated in a small house in Old Strathcona, the Centre is a welcoming place for seniors to find new friends, receive plenty of support, and enjoy their community. SCONA specializes in working with the frail elderly. | \$75,278 |



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| SAGE Seniors Association 15 Sir Winston Churchill Square | Well-Being Services The Well-Being Program has five components: Life Enrichment - provides life long learning opportunities through courses, activities, presentations and fitness programs Long-Term Social Work - provides social work services to clients who require support in dealing with multiple and/or complex issues Membership - is offered to all seniors within the Edmonton area regardless of race, socio-economic background or need. If a senior has low wealth and requires a membership in order to be involved in a particular group or club, an associate membership is offered Volunteer Program - offers the opportunity to help others but to learn new skills, make friends, have fun and be part of the community. Publications: SAGE produces and distributes 50,000 copies of the 256 page Directory of Senior Services each year at no cost to readers. It is considered an essential guide for seniors, their families, staff in profit and non-profit senior-serving organizations, as and well as health and government agencies. | \$275,275 |
| Edmonton, AB T5J 2E5 | Multicultural Seniors Outreach The Multicultural Seniors Outreach addresses the social isolation that many immigrant and refugee seniors face as a result of multiple barriers including a new language, a new culture and poverty. | \$80,298 |
| | Ageing to Sageing The program builds on an existing community development project that encouraged seniors in the Beverly neighbourhood to support children living in poverty. The program will be extended to other communities in the northeast with underserved seniors populations, and children and families facing challenges. | \$199,954 |
| Sexual Assault Centre of Edmonton #205, 14964 - 121A Avenue Edmonton, AB T5V 1A3 | Public Education The Public Education program empowers individuals and communities through increased awareness and education. This is achieved by delivering presentations and workshops to schools and organizations, having displays and distributing brochures. Educating our community on the reality of sexual violence, including the prevalent myths surrounding the crime, decreases its acceptance and increases the ability to understand individuals who have experienced sexual violence. This knowledge subsequently helps prevent violence. | \$218,292 |
| Society of Seniors Caring About Seniors Room 100, 6770 – 129 Avenue Edmonton, AB T5C 1V7 | Home Supports The Society of Seniors Caring About Seniors has provided household services to low income seniors on the south side of Edmonton since 1988. In 1995 with a huge demand for transportation a Volunteer Drivers Program was set up to take frail seniors to doctor's appointments, shopping and other appointments. For a low membership of ten dollars a year, the program assists over 600 members with household services and transportation. Also, many seniors call for information on seniors' services, and the agency has excellent list of resources for seniors to access. | \$48,781 |



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| South East Edmonton Seniors Association 9350 - 82 Street Edmonton, AB T6C 2X8 | Outreach & Volunteer Coordination The Outreach and Volunteer program offers seniors of South East Edmonton an opportunity to be part of a caring community of peers. Our programs are designed to offer learning and personal development opportunities, as well as to provide opportunities for fellowship, and to reinforce that no matter your age or ability, your contribution to SEESA and your community is not only needed, but valued. The Outreach program actively seeks seniors who are isolated or isolating themselves and connects them with resources and communities to support their life choices. | \$160,607 |
| Strathcona Place Society 10831 University Avenue Edmonton, AB T6E 4R1 | Strathcona Centre Program, including the Strathcona Place Outreach (SPOT) Strathcona Place's Senior Citizen Centre is a retirement activity service providing information, referral, socializing opportunities, continuing education, self-improvement programs, and leisure activities for seniors living in south Edmonton. An enthusiastic outreach program and a communal meal service add to the well-being of participants. A small staff complement assists a very large number of committed senior citizens and community volunteers to provide the energy of the program. | \$378,730 |
| Terra Centre for Teen Parents | Educational Support Services The program provides social support, information/education outreach services, exercise, basic computer, English conversation and resiliency classes, referrals, other skill building classes and many opportunities for socialization to immigrant and refugee seniors and women, before a crisis situation occurs. It also promotes small home-based business initiative among underemployed immigrant seniors and women. | \$87,871 |
| 9930 - 106 Street Edmonton, AB T5K 1C7 | 06 Street Youth Leadership | \$97,405 |



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| Terwillegar Riverbend Advisory Council #5 - 2051 Leger Road Edmonton, AB T6R 0R9 | Brander Garden ROCKS The Brander Gardens ROCKS connects families living in the Brander Garden's Capital Region Housing Complex and surrounding high-density housing to a range of accessible, wrap-around supports and opportunities that promote social inclusion, community connection and enhanced quality of life. Supports are targeted to: Children and Youth through After School programming, tutoring, community soccer, fitness; Parents and Tots through early childhood development and literacy; Adults through financial literacy, access to food security, housing, fitness and recreation; and the Whole Family through community gardens and suppers. | \$100,000 |
| Westend Seniors Activity Centre 9629 - 176 Street Edmonton, AB T5T 6B3 | Community Outreach & Social Wellness The Community Outreach program provides programs, outreach services and support to seniors age 55 and over, who might be "at risk" due to isolation and/or have other barriers that can lead to decreased independence and quality of life. The program's "hub model" provides links to the community in order to support social wellness of seniors. | \$230,616 |
| Women Building Futures Society 10326 - 107 Street Edmonton, AB T5J 1K2 | Community Service The Community Service program increases capacity for unemployed/underemployed women to access community resources and services to help them and their families overcome personal challenges that are preventing them from developing sustainable futures and economic independence. The Building Connections for Aboriginal Women Program integrates Aboriginal culture into the organization's programming, strengthens relationships between Aboriginal agencies, and helps Aboriginal women access programs that facilitate their independence and participation in the mainstream economy. This increases an individual Aboriginal woman's capacity to gain successful employment and economic independence. | \$120,446 |
| Youth Empowerment & Support Services (YESS) 9310 - 82 Avenue Edmonton, AB T6C 0Z6 | Armoury Resource Centre (ARC) For 34 years, YESS has been working to address the needs of homeless youth who are unable to access child or adult systems, and are often overlooked in an overburdened system. The organization offers employment programs, medical assistance, learning opportunities through art and music, recreation, meals and life skills programs. Through these programs, youth feel safe and supported, which empowers them to make positive changes in their lives. | \$75,000 |
| Young Women's Christian Association of Edmonton (YWCA) 400 - 10080 Jasper Avenue Edmonton, AB T6C 0Z6 | Counselling Services The Counselling Centre works with individuals, families, and couples by empowering them to deal effectively with life transitions or with the impact of family violence. YWCA Edmonton accomplishes this by offering: Education on psychological issues and life transitions, abuse and its impact on individuals and families. Support groups and individual counselling sessions to assist in psychological healing, understanding of oneself and encouraging personal growth. Linking programs and services with other organizations to increase the efficacy of services provided to customers. Partnerships with local shelters to offer onsite services for women. Participation in community initiatives that address needs of the community. | \$120,314 |