

### **Fire Rescue Services Branch**

December 2020 Employee Check-in

**Summary Report** 

#### **December Employee Check-in**

The December 2020 Employee Check-in was focused on the employee experience and is the City of Edmonton's last quarterly check-in for 2020. The December 2020 Employee Check-in summary report outlines what we heard from employees in the Fire Rescue Services Branch.



#### **Survey Questions**

How happy are you working at the City of Edmonton?

How are you doing?

I would recommend the City of Edmonton as a great place to work.

The work that I do at the City of Edmonton is meaningful to me.

I have good opportunities to learn and grow at the City of Edmonton.

I feel satisfied with the recognition or praise I receive for my work.

I feel safe at my workplace.

I have confidence in the City Manager and Deputy City Managers.

I have confidence in my Branch Manager and Director.

This is the "eSat", which stands for the Glint Engagement & Satisfaction Score.



### **Survey Questions**

I have confidence in my direct Supervisor.

The City of Edmonton does a good job communicating with employees.

I feel free to speak my mind without fear of negative consequences.

Racism is a problem.

What else is on your mind?

Open text



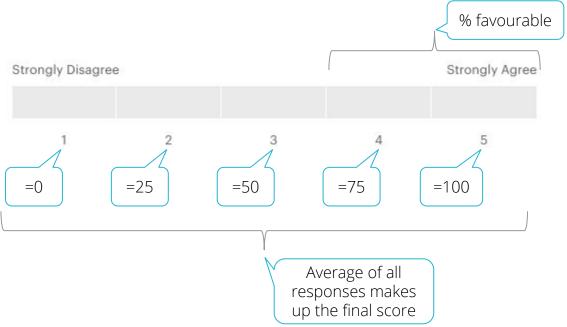
## **Branch Response Rate**





### **Glint Scoring**

Glint recommends using the average score rather than the % favourable score, as % favourable does not take into account the full distribution of the response scale.



**Edmonton** 

# **Scores by Question**

	Dec 2020	Aug 2020	Dec 2019
How happy are you working at the City of Edmonton?	72	81	82
How are you doing?	65	77	-
I would recommend the City of Edmonton as a great place to work.	71	80	81
The work that I do at the City of Edmonton is meaningful to me.	85	-	89
I have good opportunities to learn and grow at the City of Edmonton.	66	-	75
I feel satisfied with the recognition or praise I receive for my work.	67	-	71
I feel safe at my workplace.	74	-	83

**Edmonton** 

# **Scores by Question**

	Dec 2020	Aug 2020	Dec 2019
I have confidence in the City Manager and Deputy City Managers.	43	-	-
I have confidence in my Branch Manager and Director.	49	-	-
I have confidence in my Direct Supervisor.	77	-	-
The City of Edmonton does a good job communicating with employees.	64	-	-
I feel free to speak my mind without fear of negative consequences.	51	-	58



## Racism is a problem:

#### Racism is a Problem:

