

### **Financial Services Branch**

December 2020 Employee Check-in

**Summary Report** 

#### **December Employee Check-in**

The December 2020 Employee Check-in was focused on the employee experience and is the City of Edmonton's last quarterly check-in for 2020. The December 2020 Employee Check-in summary report outlines what we heard from employees in the Financial Services Branch.



#### **Survey Questions**

How happy are you working at the City of Edmonton?

How are you doing?

I would recommend the City of Edmonton as a great place to work.

The work that I do at the City of Edmonton is meaningful to me.

I have good opportunities to learn and grow at the City of Edmonton.

I feel satisfied with the recognition or praise I receive for my work.

I feel safe at my workplace.

I have confidence in the City Manager and Deputy City Managers.

I have confidence in my Branch Manager and Director.

This is the "eSat", which stands for the Glint Engagement & Satisfaction Score.



#### **Survey Questions**

I have confidence in my direct Supervisor.

The City of Edmonton does a good job communicating with employees.

I feel free to speak my mind without fear of negative consequences.

Racism is a problem.

What else is on your mind?

Open text



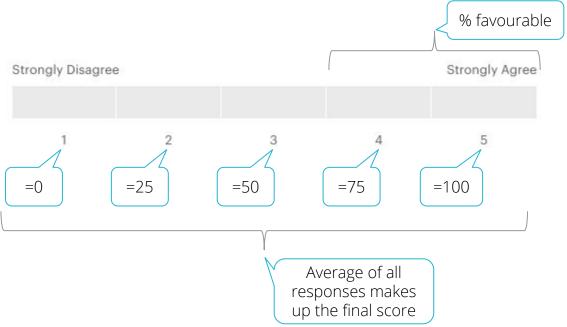
## **Branch Response Rate**





#### **Glint Scoring**

Glint recommends using the average score rather than the % favourable score, as % favourable does not take into account the full distribution of the response scale.



**Edmonton** 

# **Scores by Question**

	Dec 2020	Aug 2020	Dec 2019
How happy are you working at the City of Edmonton?	76	76	72
How are you doing?	68	73	-
I would recommend the City of Edmonton as a great place to work.	73	74	69
The work that I do at the City of Edmonton is meaningful to me.	74	-	72
I have good opportunities to learn and grow at the City of Edmonton.	66	-	64
I feel satisfied with the recognition or praise I receive for my work.	64	-	58
I feel safe at my workplace.	82	-	80

**Edmonton** 

# **Scores by Question**

	Dec 2020	Aug 2020	Dec 2019
I have confidence in the City Manager and Deputy City Managers.	69	-	-
I have confidence in my Branch Manager and Director.	72	-	-
I have confidence in my Direct Supervisor.	76	-	-
The City of Edmonton does a good job communicating with employees.	68	-	-
I feel free to speak my mind without fear of negative consequences.	61	-	55



## Racism is a problem:

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