

# **Community Standards and Neighbourhoods Branch**

December 2020 Employee Check-in

Summary Report

## December Employee Check-in

The December 2020 Employee Check-in was focused on the employee experience and is the City of Edmonton's last quarterly check-in for 2020. The December 2020 Employee Check-in summary report outlines what we heard from employees in the Community Standards and Neighbourhoods Branch.

## Survey Questions

How happy are you working at the City of Edmonton?

How are you doing?

I would recommend the City of Edmonton as a great place to work.

The work that I do at the City of Edmonton is meaningful to me.

I have good opportunities to learn and grow at the City of Edmonton.

I feel satisfied with the recognition or praise I receive for my work.

I feel safe at my workplace.

I have confidence in the City Manager and Deputy City Managers.

I have confidence in my Branch Manager and Director.

This is the “eSat”,  
which stands for the  
Glint Engagement &  
Satisfaction Score.

## Survey Questions

I have confidence in my direct Supervisor.

The City of Edmonton does a good job communicating with employees.

I feel free to speak my mind without fear of negative consequences.

Racism is a problem.

What else is on your mind?

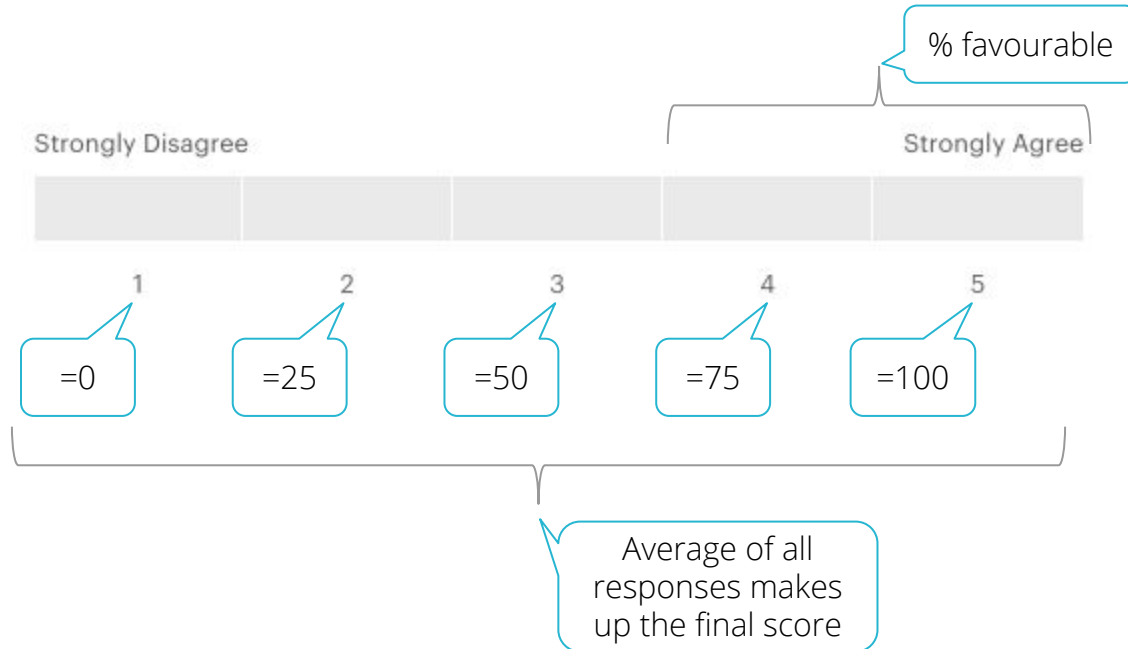
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## Branch Response Rate



# Glint Scoring

Glint recommends using the average score rather than the % favourable score, as % favourable does not take into account the full distribution of the response scale.



## Scores by Question

|  | <b>Dec 2020</b> | <b>Aug 2020</b> | <b>Dec 2019</b> |
|--|-----------------|-----------------|-----------------|
| How happy are you working at the City of Edmonton?                     | <b>60</b>       | 62              | 67              |
| How are you doing?   | <b>50</b>       | 57              | -               |
| I would recommend the City of Edmonton as a great place to work.       | <b>59</b>       | 62              | 67              |
| The work that I do at the City of Edmonton is meaningful to me.        | <b>63</b>       | -               | 72              |
| I have good opportunities to learn and grow at the City of Edmonton.   | <b>50</b>       | -               | 60              |
| I feel satisfied with the recognition or praise I receive for my work. | <b>49</b>       | -               | 54              |
| I feel safe at my workplace.   | <b>59</b>       | -               | 72              |

## Scores by Question

|   | <b>Dec<br/>2020</b> | <b>Aug<br/>2020</b> | <b>Dec<br/>2019</b> |
|---|---------------------|---------------------|---------------------|
| I have confidence in the City Manager and Deputy City Managers.     | <b>46</b>           | -                   | -                   |
| I have confidence in my Branch Manager and Director.                | <b>43</b>           | -                   | -                   |
| I have confidence in my Direct Supervisor.                          | <b>72</b>           | -                   | -                   |
| The City of Edmonton does a good job communicating with employees.  | <b>54</b>           | -                   | -                   |
| I feel free to speak my mind without fear of negative consequences. | <b>44</b>           | -                   | 48                  |



# Racism is a problem:

