

# Project **Public Engagement**

## Public Engagement Activities

- Stakeholder meetings with businesses and organizations along 128 Ave, from 156 Street to St. Albert Trail – May 2018
- Drop-in Coffee Chat Workshop – July 18, 2018

## Purpose of the engagement

- Understand access requirements and needs for property owners.
- Understand what concerns and questions business owners have.
- Provide project information to business owners and property owners including potential impacts in the construction phase.

## What we asked questions about

- Site operations and requirements
- Site usage including vehicle types that need to access the business, hours of operation, special events or key dates, etc.
- Concerns, ideas and suggestions around accesses

## Who we talked to

- Business and property owners along 128 Avenue, between 156 Street to St. Albert Trail

# What We Heard

We heard specific feedback from businesses, and emailed each person we interviewed stating what was heard in the interview and what the Project Team would do to address what was said. Along with business specific feedback we heard general information outlined below.

## What We Heard

- Construction will be inconvenient, but that the work needs to happen.
- Concerned about getting access during construction, for those businesses with only one access.
- Want to know who to talk to from Project Team regarding construction when it occurs.
- A few businesses requested that disruption from construction activities be minimized during the daytime or peak hours
- Concerns with the drainage in the area and suggested that it would be good to address during construction.
- Email was identified as a good tool for communication.
- Timely communication about construction schedules/ timelines and impacts.

## What We Did

- Going forward with construction.
- Access to businesses will be maintained during construction.
- Project Team contact information from both the City and the contractor will be provided.
- Construction will be staged to minimize disruptions to business as much as possible.
- Drainage improvements were incorporated into the project where they could be accommodated.
- Project Team will continue to use email for communications. Construction bulletins will be delivered to impacted businesses during construction.
- Effective communication will be a focus for the Project Team during construction.