

## FOR YOUR OWN SAFETY

**! Please do not sleep in any kind of waste bin.**

## 2025-26 WINTER RESOURCE CARD

Edmonton

## FIND HELP TO GET OFF THE STREETS

### Boyle Street Community Services

✉ [streetoutreach@boylestreet.org](mailto:streetoutreach@boylestreet.org) for the Street Outreach team to do a wellness check on someone living rough outside.

### Navigation and Support Centre

#### Bissell Centre West

10530 96 Street ☎ 587-340-0485

Mon-Fri, 9am-4:30pm

For ID, income support, health and recovery services, cultural supports, and access to emergency shelter and housing support. Pet-friendly service.

### 24/7 Crisis Diversion Program

☎ 211 press 3 for Crisis Diversion if you are in a non-emergency crisis and need a ride to a safe place.

## FIND PET SERVICES

### Parachutes for Pets

8018 Coronet Rd. NW ☎ Main: 587-598-7723

☎ 24/7 response: 587-598-8067

Wrap-around pet services, free pet food and supplies.

## FIND HOUSING

### Bissell Centre

☎ 780-423-2285 ext. 263

✉ [diversionhousing@bissellcentre.org](mailto:diversionhousing@bissellcentre.org)

For housing services and eviction prevention supports.

### Civida

☎ 780-420-6161 ✉ [help@civida.ca](mailto:help@civida.ca)

Community Social Housing, Rent Assistance Benefit, Near Market, Mixed-Income and Student Housing.

### Homeward Trust Edmonton Coordinated Access

Stanley A. Milner Library,  
7 Sir Winston Churchill Square, 2nd floor

☎ 780-702-5267

✉ [coordinatedaccess@homewardtrust.ca](mailto:coordinatedaccess@homewardtrust.ca)

Tues-Thurs, 1pm-4pm



### Connect with Coordinated Access:

If you are at risk of becoming homeless or currently experiencing homelessness, get help and information about housing programs.

## GET MEDICAL HELP

If you are hurt, in danger or it's an emergency ☎ 911.

### 24/7 Suicide Prevention Services

☎ 988, Call or Text 24/7

### Access 24/7

13211 Fort Road NW ☎ 780-424-2424

7 days a week, 24 hours a day

### George Spady Society, Medically Supported Detox 15625 Stony Plain Road (Southwest Entrance)

☎ 780-424-8335

Triage 8:30am-9:30am Daily

Safe, medically supported space for people to withdraw from substances, stabilize health, and connect to recovery services.

### Health & Wellness Pop-Up Clinic

Butler Park, 157 Street and Stony Plain Road

Every Tuesday, weather permitting, 12:30pm-4pm

Wound care, blood pressure and sugar monitoring, health assessments, education & referrals, STI testing.

### Hope Mission CarePoint Health Clinic

14830 124 Ave NW ☎ 780-422-2018, ext. 146

Mon-Fri 9am-4pm

## GET MEDICAL HELP (Continued)

### Hope Mission Herb Jamieson Health Clinic

10014 105A Ave NW ☎ 780-422-2018, ext. 278

Mon-Fri 9am-4pm

### Hope Mission Karis Centre Health Clinic

10302 107 St NW ☎ 780-422-2018, ext. 135

Mon-Fri 9am-4pm

### Jasper Place Wellness Centre,

Community Health Centre, 16114 100a Ave NW

Monday & Wednesday 9am-3pm

Thursday & Friday 1pm-3pm

On-site registration needed for medical clinic.

### The Mustard Seed Edmonton Wellness Centre

11355 105 Ave NW ☎ 1-825-222-4816

Mon-Fri, 9am-12pm, 1-4 pm

Mental health, addiction counselling, tax and ID clinics, income support.

### Opioid Dependency & Enhanced Addiction (ODEAC) Program

10225 106 St NW

☎ 780-342-7810

7 days a week, 8am-5pm

## GET MEDICAL HELP (Continued)

### Virtual Opioid Dependency Program

☎ 1-844-383-7688

7 days a week, 8am-8pm

### One Line for Sexual Violence

☎ 1-866-403-8000

7 days a week, 9am-9pm

Information and referrals to anyone who has experienced or been impacted by sexual violence.

### Radius Dental Clinic

10408-95 St NW ☎ 780-421-7333

Mon-Friday 8am-4pm

Saturday (SHINE clinic) 8am-4pm

### Radius Health

10628 96 St NW ☎ 780-422-7333

Primary Healthcare and referral

Mon-Thurs 8am-7:30pm;

Fri 8am-4pm;

Sat 9am-12:30pm

### Sexual Assault Centre of Edmonton

☎ 780-423-4121

7 days a week, 9am-9pm

Support and information line

## FROSTBITE: STAY SAFE IN THE COLD

**At Risk:** Anyone outside for long periods in cold weather, especially without proper shelter or warm, dry clothing.

**Know the Signs:** Numb, hard, or waxy skin that looks grey, yellow, purple, or brown. Frostbite can cause lasting damage if not treated quickly.

**Act Fast:** Go indoors and warm your skin in lukewarm water—don't rub. Avoid direct heat, such as heat pads or radiators. Go to the hospital if skin looks or feels different after warming.

**Stay Warm:** Wear layers, winter boots, a hat, and mittens. Check on others.

**If You're Under the Influence:** It's harder to feel or react to being cold. Try to stay indoors or with someone who can help you stay safe.

If you see someone in danger, call **911** or the **24/7 Crisis Diversion Team at 211**.

## ADDITIONAL EXTREME COLD WEATHER SHELTER

**Al Rashid Mosque,**  
13070 113A Street NW ☎ 780-707-6199

Open only during extreme cold weather activations, beginning November 1, 2025. Overnight only 5pm–8am

## SHELTERS ARE THE SAFEST OPTION THIS WINTER

Shelters are the **safest option** this winter to protect you from frostbite, loss of limbs, fire injury and death.

Take the free **Winter Shelter Shuttle Buses** to get to a shelter. Two buses operate every night and a Hope Mission Shuttle Bus runs 24/7 from November 1, 2025, until March 31, 2026.



For more information visit [edmonton.ca/ExtremeWeather](https://edmonton.ca/ExtremeWeather) or ☎ 311

## FIND LONGER TERM SHELTER

**The Salvation Army, Transitional Housing Grace Village**  
12520 140 Ave NW ☎ 780-244-2962

Intake 7am–7pm, \$17/day,  
Wheelchair access/all genders.

**The Salvation Army, Transitional Housing Downtown**  
9304 103A Ave NW ☎ 780-428-4405

Intake 7am–7pm, \$17/day,  
Wheelchair access/all genders.

## FIND DAY SPACE, MEALS, CLOTHES & HYGIENE

**AAWEAR, Reconnects, 10024 82 Ave NW (upstairs)**  
Tuesday 11am–3pm

Lunch, harm reduction, peer support, connection to healthcare.

**Boyle Street Community Services, wāwāhtêwa**  
10327 97 St NW

7 days a week, 8:30am–7:30pm  
Snacks, drop-in art and programming, resource support.

**Hope Mission, Bruce Reith Centre**  
9908 106 Ave NW ☎ 780-422-2018

7 days a week, 7:30am–5:30pm.

Meals, health services, housing supports, showers, laundry.

**Herb Jamieson Centre**  
10014 – 105A Avenue NW ☎ 780-422-2018

Mon–Fri, 9am–4pm. Health services, housing supports, showers, laundry.

**iHuman Youth Society, 9635 102 A Ave NW**  
7 days a week, 11am–9pm. Youth only, ages 12–24.

Snacks, drop-in art and programming, showers and laundry, resource support.

## FIND DAY SPACE, MEALS, CLOTHES & HYGIENE (Continued)

**Jasper Place Wellness Centre, Community Health Centre, 16114 100a Ave NW** ☎ 587-415-4100

Monday & Wednesday 9am–3pm  
Thursday & Friday 1pm–3pm.

Drop-in and social support; on-site registration needed for medical clinic.

**The Mustard Seed, Canora Community Impact Centre**  
15740 Stony Plain Road NW ☎ 780-484-5847

Mon–Fri 9am–7pm, Saturday & Sunday, 10am–4pm  
Snacks, programming, resource support.

**The Mustard Seed, Mosaic Centre**  
6504 132 Avenue NW ☎ 825-222-4675

Monday & Wednesday 9am–12pm, 1pm–3pm  
Tuesday 11am–3pm, Thursday & Friday 9am–11am

Community kitchen program, recreational activities, resource access, coffee.

**The Mustard Seed, Strathcona Baptist Church Community Impact Centre**  
8318 104 Street NW – Back Entrance

Mon–Fri 9:30am–6pm  
Snacks, programming, resource support.

## FIND A 24/7 SHELTER

**Note: All 24/7 shelters provide meals, showers and access to clothing.**

**Enoch Cree Nation, Maskokamik**  
11845 Wayne Gretzky Dr. (formerly Coliseum Inn)

☎ 587-525-8222  
Indigenous-led/low-mobility.  
Call the operator to ensure vacancy.

**Elizabeth Fry Society, Community of Hope**  
504 Belvedere Way ☎ 587-735-5000

Women only. Call the operator to ensure vacancy.

**e4c, Women's Emergency Accommodation Centre**  
9611 101A Ave NW ☎ 780-423-5302

Women only. Call the operator to ensure vacancy.  
Daily intake begins at 7am

**Hope Mission, Karis Centre**  
10302 107 St NW ☎ 780-229-3475

Women only

**Hope Mission, CarePoint Wellness Centre**  
14830 124 Ave NW ☎ 825-394-3537

All genders/newcomer-focused, pet-friendly.

## FIND A 24/7 SHELTER (Continued)

**Hope Mission, Herb Jamieson Centre**  
10014 105A Ave NW ☎ 780-422-2018

Health/low-mobility shelter (all genders), housing-focused shelter (men only).

**Hope Mission, Bruce Reith Centre**  
9908 106 Ave NW ☎ 780-422-2018

24/7 spaces for all genders, intoxication spaces, 8pm–8am couples

**The Mustard Seed, Central Seed**  
9526 106 Ave NW ☎ 780-919-1735

All genders/low mobility

**The Mustard Seed, Strathcona Shelter**  
10050 81 Ave NW ☎ 780-619-9885

All genders

**NiGiNan, Pimatisiwin Shelter**  
12340 Fort Rd ☎ 780-818-6132

Indigenous-led/limited mobility spaces.  
Call the operator to ensure vacancy.

**YESS, Youth Support Centre**  
9310 82 Ave NW ☎ 780-468-7070

Youth ages 15–21. Call the operator to ensure vacancy.