



Information Sheet

Upcoming Transit Service Adjustments in the Riverdale Neighbourhood

Throughout the year, Edmonton Transit Service (ETS) monitors ridership levels and rider feedback to help adjust service levels and explore more efficient and effective ways to help riders get to their destinations. After a review of Routes 111 and 131 servicing the Riverdale neighbourhood, ETS has determined these routes do not meet minimum performance standards due to low ridership.

As part of June 2025 service changes, ETS will replace conventional transit (Routes 111 and 131) with On Demand Transit (ODT) in the Riverdale neighbourhood. ODT provides riders with better service during off-peak hours, including evenings and Sundays.

Due to the neighbourhood's close proximity to several Downtown seniors' residences, the ODT service will operate with similar service hours it provides to these residences (Monday to Friday, 7am-7pm; Weekends and holidays, 9am-4pm). Riders using ODT in Riverdale will have access to the City Centre Mall and Churchill Square as their transit hubs.

Community Information Session

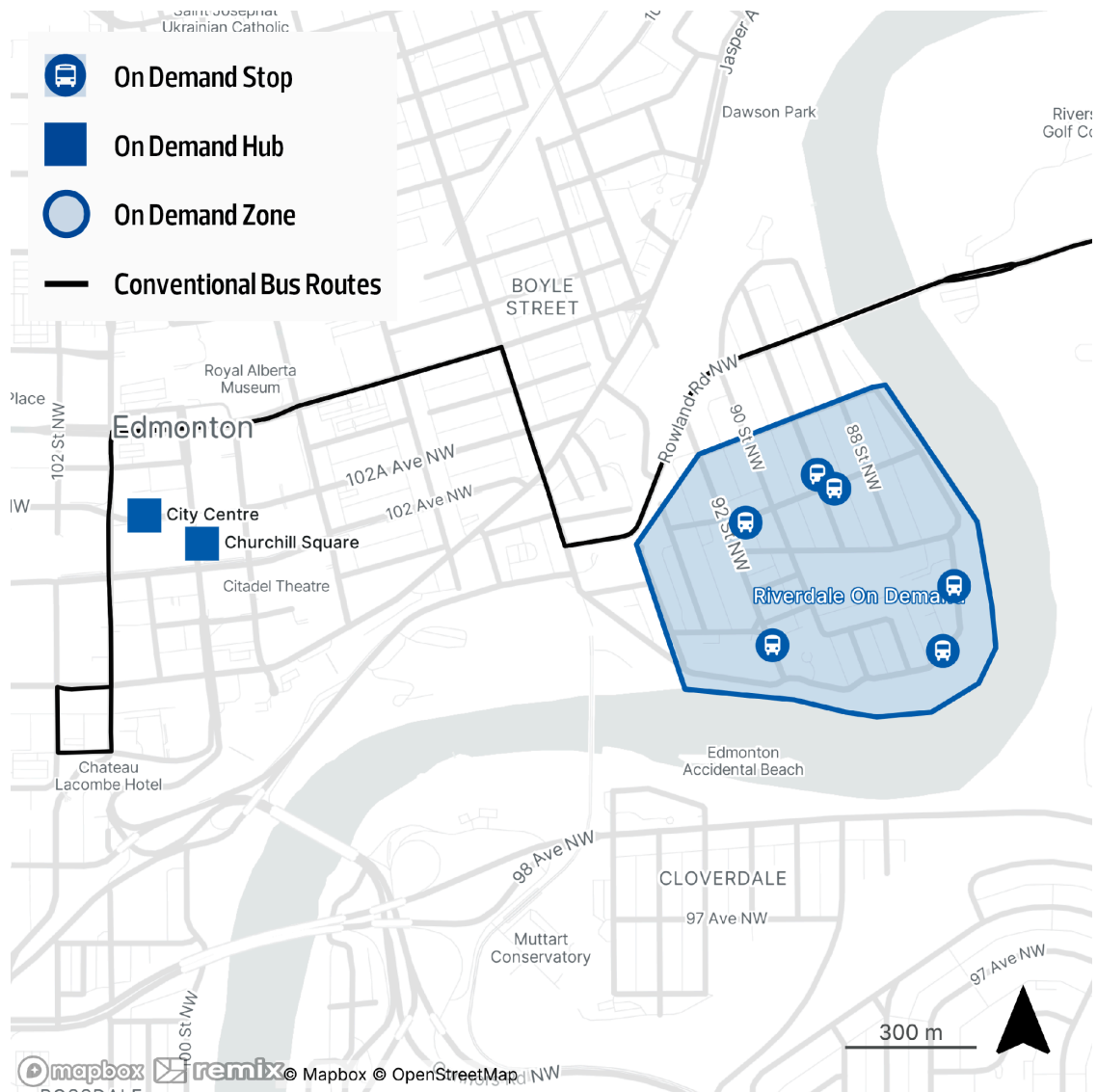
A free, drop-in [virtual information session](#) on these changes will be held on **Monday, June 16, at 7 p.m.** The link to the virtual session will be available at edmonton.ca/TransitAlerts.

What is On Demand Transit

On Demand Transit takes riders from a set pick up/drop off spot in their neighbourhood to their designated transit hub. These buses are accessible for riders with limited mobility and include child-friendly seats.

To book a trip, riders can book through the Edmonton On Demand Transit app, use the website or phone the call centre at 780-496-2400. Download the app through Google Play or Apple App Store. To learn more about On Demand Transit and how to use the service, visit edmonton.ca/OnDemandTransit.

On Demand Transit Map for Riverdale



Frequently Asked Questions

Where can I access On Demand Transit in the Riverdale neighbourhood and where will it take me?
 Six conventional bus stops in Riverdale used by Routes 111 and 131, located outside of walking distance to Route 1A/B on Rowland Road are being converted to On Demand Transit stops. These are the following stops:

- 1893 - 89 Street & 101A Avenue (EB)
- 1510 - 87 Street & 101 Avenue (SB)
- 1953 - 87 Street & 99 Avenue (SB)
- 1914 - 92 Street & 100 Avenue (NB)
- 1254 - 92 Street & 101A Avenue (EB)
- 1498 - 89 Street & 101A Avenue (NB)

Similar to the service provided by Route 131, the On Demand service will take riders to either of these stops:

- 1804 - 100 Street & 102A Avenue (WB) - City Centre Mall
- 1246 - 100 Street & 102 Avenue (NB) - Churchill LRT Stop (Valley Line)

Can I book On Demand Transit trips in advance?

On Demand Transit cannot be pre-booked. Riders can book through the Edmonton On Demand Transit app, use the website or phone the call centre at 780-496-2400.

Why is Riverdale getting Seniors On Demand Transit service hours when the other neighbourhoods receive regular hours?

ETS decided to extend the Downtown Seniors On Demand Transit service to include the Riverdale neighbourhood because it is close in proximity to several Downtown seniors' residences serviced by ODT, has spare capacity and will not require more resources (operators and vehicles) to provide service to the community. This also means riders in Riverdale will be served by low-floor and fully accessible vehicles. Regular On Demand Transit areas have vehicles with stairs and a wheelchair lift.

Will rehabilitation work on the Dawson Bridge impact transit service in the Riverdale neighbourhood?

As On Demand Transit will only travel between Downtown and Riverdale, it will not be affected by the rehabilitation work. Route 1A/B will be detoured during the weekends when the bridge is closed. A courtesy taxi service will be in place when Route 1A/B cannot travel on Rowland Road and is outside of the operating hours of On Demand Transit. More information will be available at edmonton.ca/DawsonBridge.

How is reducing bus service helping meet the City's goal of net zero by 2050? Wouldn't reducing this service lead to more vehicles on the road?

Edmonton's Energy Transition Strategy has a goal for Edmonton to be a carbon neutral community by 2050. Low carbon transportation, like active and public transportation, are key factors in achieving this goal. On Demand Transit encourages the use of public transportation by providing riders with more options to access Edmonton's public transit network. As such, this service, along with other transit initiatives, supports the City's environmental goals and Mass Transit Strategy, which support emissions reductions.

ETS is not reducing the total amount of bus service across the network. The service being replaced in Riverdale will be allocated to areas with higher demand which will help reduce the number of personal vehicles on the road in Edmonton.

For more information:

edmonton.ca/OnDemandTransit