

# Encampment Response Annual Statistics 2024 - 2025

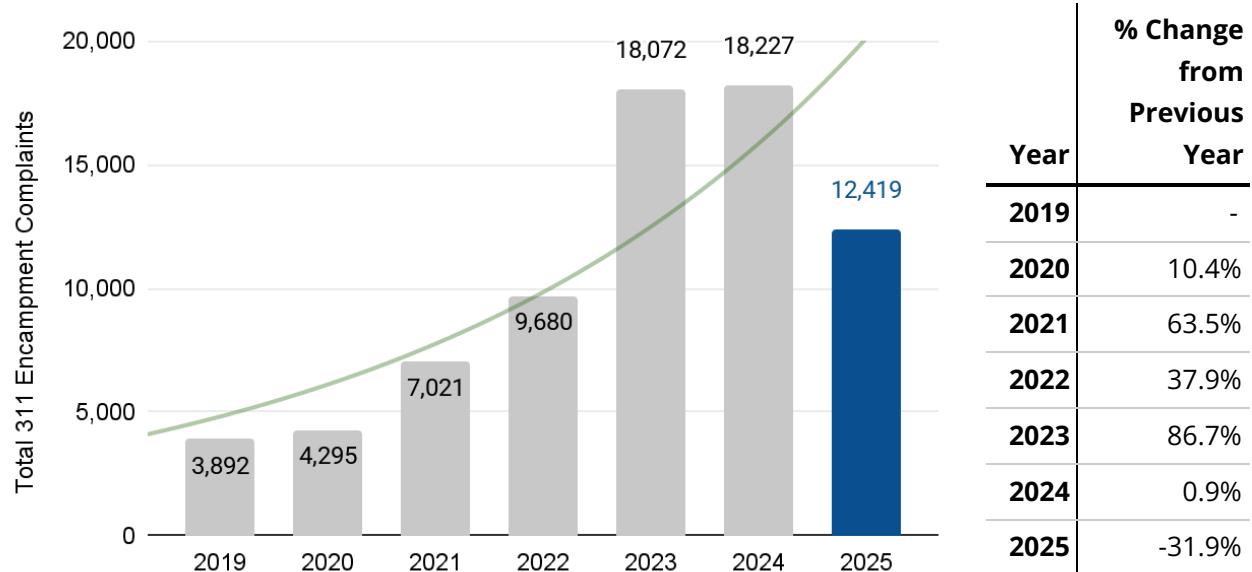
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## OVERVIEW

Since 2020, the City has seen a significant increase in the number of reported encampments.

Some of this growth can be attributed to ongoing messaging encouraging Edmontonians to report encampments via 311 to ensure they can be addressed appropriately. Over the years, we have worked closely with government and social services partners to address the situation.

In 2025, we have seen progress, with the total number of encampment **complaints decreasing significantly** (32%) compared to 2024. This drop is likely attributed to multiple factors that may include substantive procedural changes introduced in 2024, changes in deployment in the downtown core and the use of drone technology to improve efficiency in proactive encampment detection. The total complaints received are higher than the number of unique encampment sites addressed. This is because multiple individuals often report the same encampment.

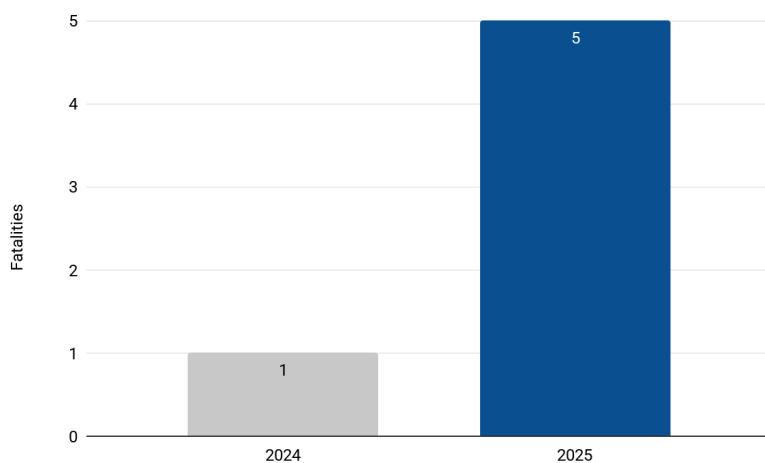


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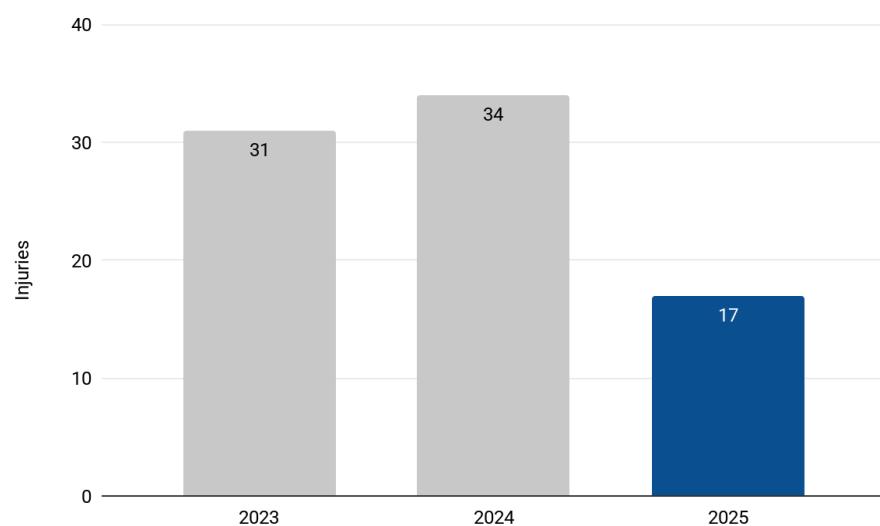
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## FIRE FATALITIES & INJURIES

People in encampments often rely on fires and flaring propane tanks to stay warm, significantly increasing the risk of carbon monoxide poisoning, explosion and uncontrolled fires.



In 2025, Edmonton Fire Rescue Services documented that **fatalities related to encampment fires increased from one to five**, while the number of **injuries from fires at encampments decreased from 34 to 17**.

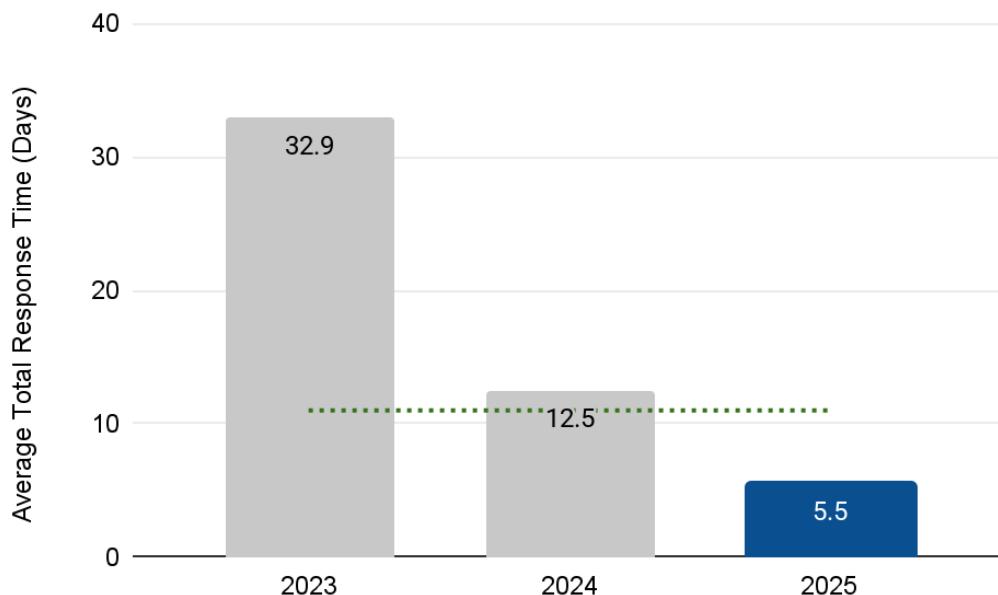


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## SERVICE LEVELS

The target service level for an encampment complaint response is 11 days. This response is measured from the time a complaint is received by 311 to the time an encampment is closed and cleaned. Service levels improved significantly in 2025, decreasing by 56 per cent, as a result of inter-agency collaboration and an increase in temporary funding. The total response time improved from an average of **12.5 days in 2024** to **5.5 days in 2025**.

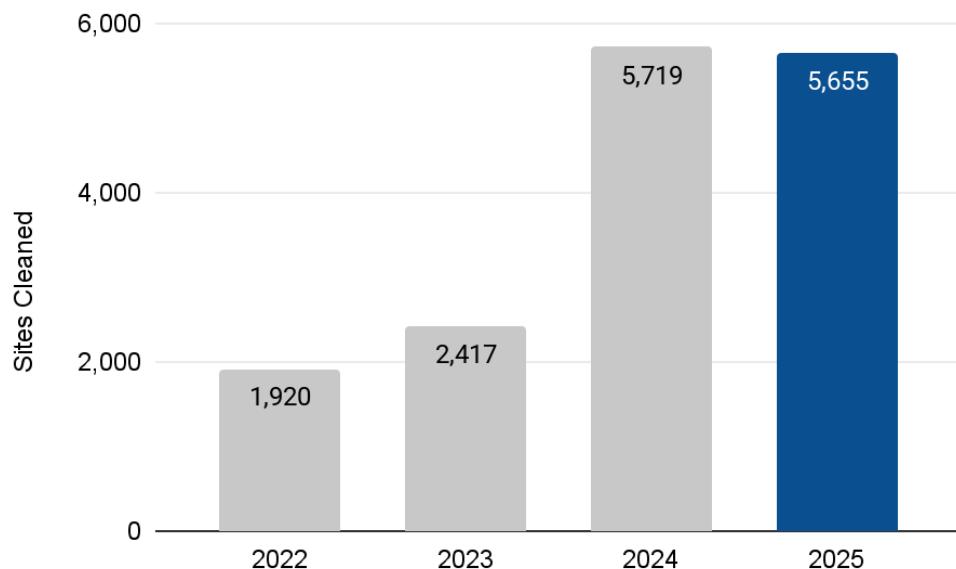


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## SITE CLEANING

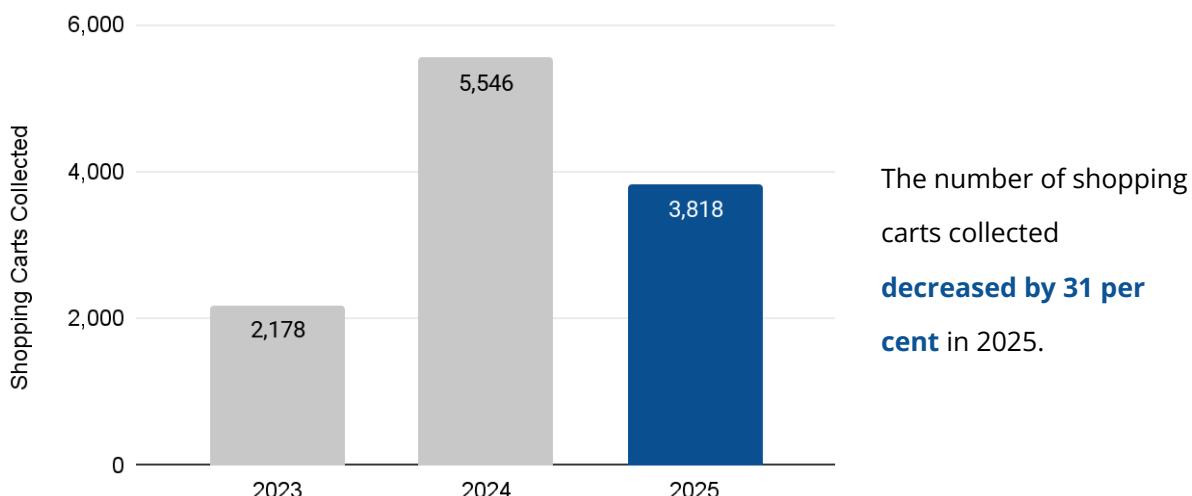
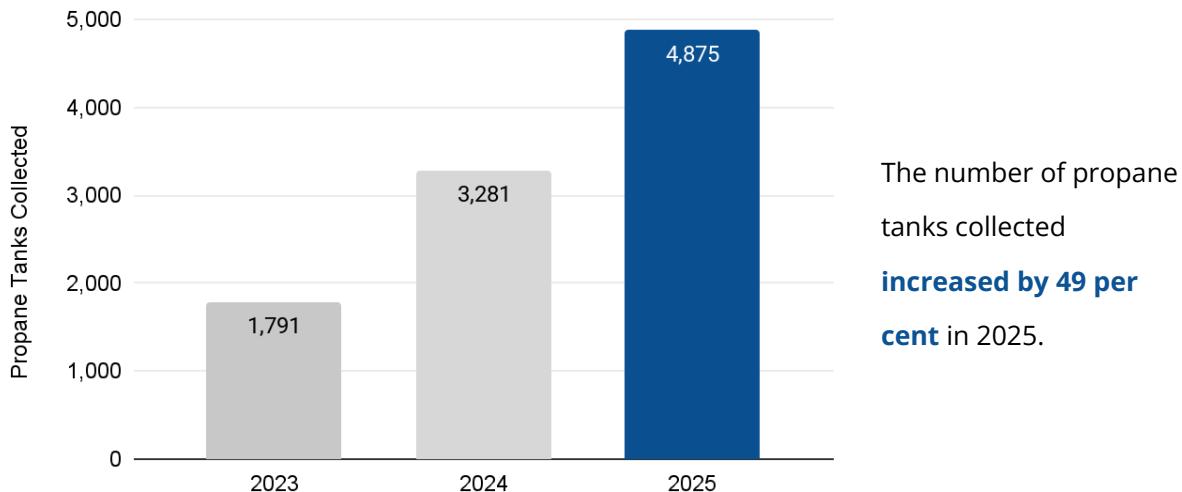
City crews may clean up or remediate vacated encampment sites. The number of **sites cleaned** **decreased slightly in 2025**, by 1 per cent.



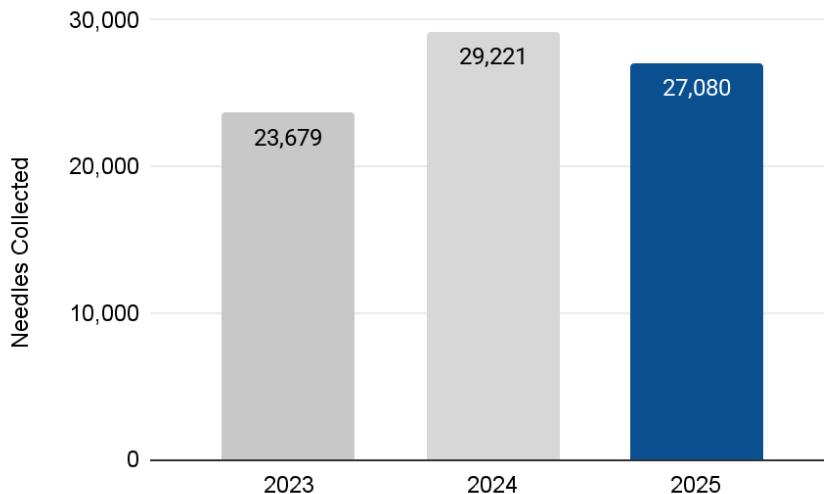
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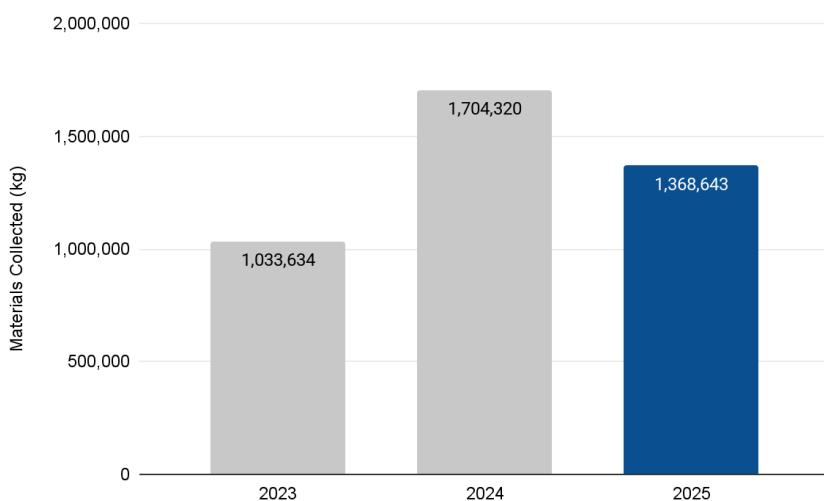
Encampment response efforts track the quantity of collected propane tanks, shopping carts and needles, along with the total volume of removed materials. **All categories decreased in 2025 except for propane tanks.**



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The number of needles  
**decreased by 7 per**  
**cent** in 2024.



The weight of materials  
collected **decreased by**  
**20 per cent** in 2024.