

**Community Standards and  
Neighbourhoods Branch**

Edmonton

**February 2022 Employee Check-in**

Summary Report

The City of Edmonton checks in with employees three times a year.

In February, 2022, 11 questions were asked to all City of Edmonton employees.

**207** of **308** Community Standards and Neighbourhoods employees responded (**67%**).

Survey results are always available online at [edmonton.ca](https://edmonton.ca).

Curious about how Glint surveys are scored? Click [here](#).

# Survey Questions

1. How happy are you working at the City of Edmonton?
2. I would recommend the City of Edmonton as a great place to work.
3. How are you doing?
4. My direct supervisor (person I report to) has meaningful discussions with me about my career development.
5. I have good opportunities to learn and grow at the City.
6. I feel free to speak my mind without fear of negative consequences.
7. I am satisfied with the City of Edmonton's response to COVID-19.
8. The City of Edmonton is doing a good job communicating COVID-19 related information to employees.



## Survey Questions

- |     |  |
|-----|--|
| 9.  | What would help you feel more supported right now? (Open-ended)  |
| 10. | If you have been working from home, what is your biggest concern as it relates to returning to the workplace? (Choose up to two options) |
| 11. | I know where to find more information about Enterprise Commons.  |



# Scores by Question



| Topic/Question  | Score | Trend   |
|---|-------|---|
| 1. How happy are you working at the City of Edmonton?                                   | 54    |  Increase of 1 point since October, 2021   |
| 2. I would recommend the City of Edmonton as a great place to work.                     | 52    |  Decrease of 13 points since October, 2021 |
| 3. How are you doing?   | 47    |  Decrease of 13 points since October, 2021 |
| 4. My direct supervisor has meaningful discussions with me about my career development. | 62    |  Increase of 6 points since June, 2020     |



## Wellness

I feel safe and secure and am supported to achieve wellness

# Scores by Question



| Topic/Question   | Score | Trend  |
|--|-------|--|
| 5. I have good opportunities to learn and grow at the City.                              | 49    |  Decrease of 1 points since December, 2020  |
| 6. I feel free to speak my mind without fear of negative consequences.                   | 54    |  Increase of 10 points since December, 2020 |
| 7. I am satisfied with the City of Edmonton's response to COVID-19.                      | 56    |  Decrease of 5 points since June, 2020      |
| 8. The City is doing a good job communicating COVID-19 related information to employees. | 68    |  Decrease of 11 points since June, 2020    |



## Wellness

I feel safe and secure and am supported to achieve wellness



## Growth Opportunities

I am supported to develop my skills and accomplish my career goals

## Scores by Question



| Topic/Question  | Score | Top Themes  |
|---|-------|---|
| 9. What would help you feel more supported right now? | N/A   | Communication,<br>Health, Safety, Staffing,<br>Training |

Note: This question is open-ended and therefore cannot be scored. All comments are aggregated.

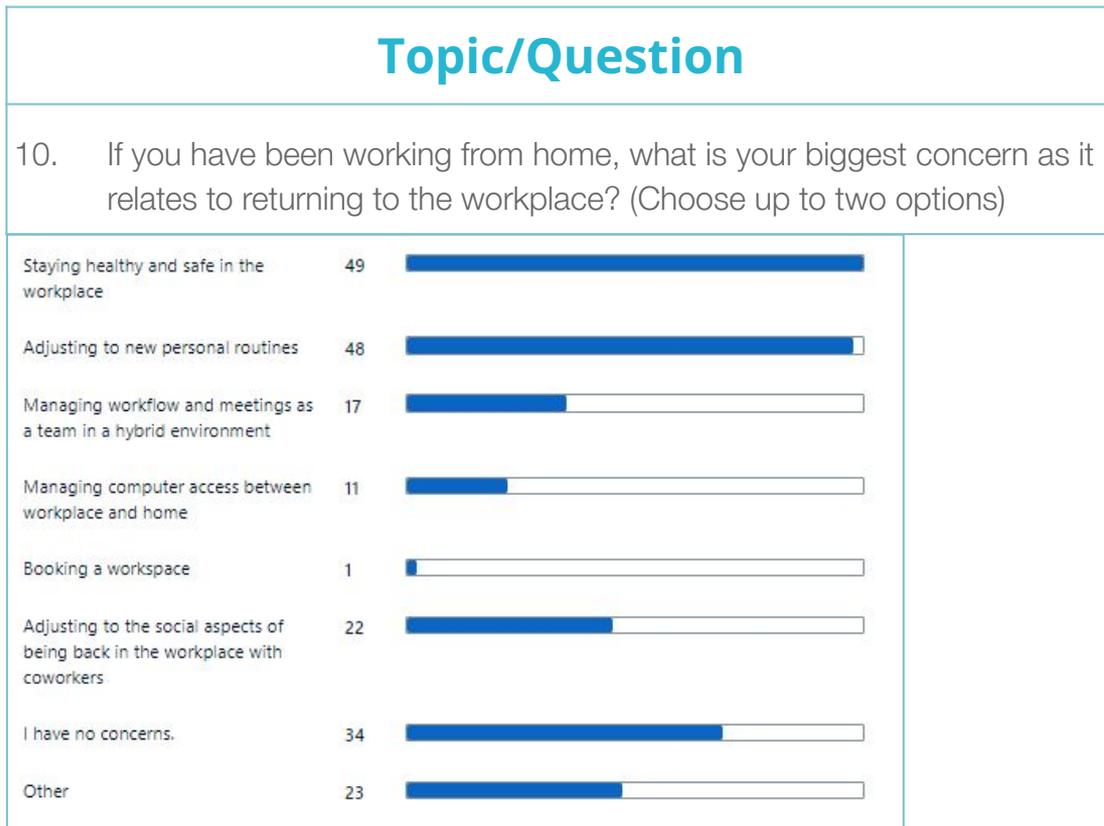


### Supportive Environment

I feel respected and recognized for my unique contributions

action operation clarity faith burnout understanding  
hope manage coordinator exhaust frontline staff stress  
child disrespect safety concern glint survey limit break  
response frustrated move forward duty respect

# Scores by Question



## Supportive Environment

I feel respected and recognized for my unique contributions

## Scores by Question



| Topic/Question  | Answer                                 | Percentage of Respondents |
|---|--|---------------------------|
| 11. I know where to find more information about Enterprise Commons. | Yes                                    | 55%                       |
|   | No                                     | 16%                       |
|   | I have not heard of Enterprise Commons | 29%                       |



### Supportive Environment

I feel respected and recognized for my unique contributions