

# Assessment and Taxation Services Branch

Edmonton

## May 2024 Employee Check-in

Summary Report

The City of Edmonton checks in with employees two times a year.

In **May 2024**, 11 questions were asked to all City of Edmonton employees to see how employees are doing in regards to the six positive employee experience dimensions listed below.

**125** of **163** Assessment and Taxation employees responded (**77%**).



### Meaningful Work

I feel connected to the City's Vision through purposeful work



### Growth Opportunities

I am supported to develop my skills and accomplish my career goals



### Supportive Environment

I feel respected and recognized for my unique contributions



### Wellness

I feel safe and secure and am supported to achieve wellness



### Trust in Leadership

I observe leaders listening, communicating transparently, and inspiring



### Empowered Employees

I share my thoughts on how to improve and support improvement

Survey results are always available online at [edmonton.ca](https://edmonton.ca).

Curious about how Glint surveys are scored? Click [here](#).


## Survey Topics

1. How happy are you working at the City of Edmonton?
2. I would recommend the City of Edmonton as a great place to work.
3. How are you doing?
4. I feel safe at my workplace.
5. The supports and resources for mental health and wellbeing that are available to me, as a City employee, are effective.
6. My direct supervisor (person I report to) has meaningful discussions with me about my career development.
7. I have confidence in my direct supervisor.
8. The work that I do at the City of Edmonton is meaningful to me.
9. I have the resources I need to do my job.
10. The City of Edmonton takes a genuine interest in employees' well-being.
11. What would help you feel more supported right now?



## Scores by Topic



Topic/Question	Score	Trend
1. How happy are you working at the City of Edmonton?	68	No change since Sep 2023
2. I would recommend the City of Edmonton as a great place to work.	66	 Decrease of 1 point since Sep 2023
3. How are you doing?	69	No change since Sep 2023

## Scores by Topic



Topic/Question	Score	Trend
4. I feel safe at my workplace.	71	 Increase of 7 points since Mar 2023
5. The supports and resources for mental health and wellbeing that are available to me, as a City employee, are effective.	66	 Increase of 1 point since Sep 2023
6. My direct supervisor (person I report to) has meaningful discussions with me about my career development	79	 Increase of 7 points since Feb 2022
7. I have confidence in my direct supervisor.	85	 Increase of 4 points since Dec 2020

## Scores by Topic



Topic/Question	Score	Trend
8. The work that I do at the City of Edmonton is meaningful to me.	75	 Increase of 1 point since Jun 2022
9. I have resources I need to do my job.	73	 Increase of 7 points since Oct 2021
10. The City of Edmonton takes a genuine interest in employees' well-being	59	 Decrease of 15 points since Jun 2020

## Scores by Question



Topic/Question	Score	Top Themes
11. What would help you feel more supported right now?	N/A	Communication, Processes, Feedback, Compensation, Well-Being, Fairness, Burnout, Support

Note: This question is open-ended and therefore cannot be scored. All comments are aggregated.