

# OOPS!

## Next time, please correct the following:



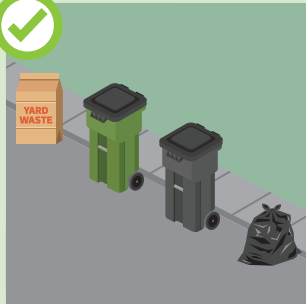
You placed your carts too close together.



Leave 1 metre (3 feet) between carts and other objects, including bags.



Your cart was overfilled or had an open lid.



Cart lids must be fully closed. Extra bags must be at least 1 m (3 ft.) away from parked cars or snowbanks.



The automated arm could not reach your carts as they were too close to:

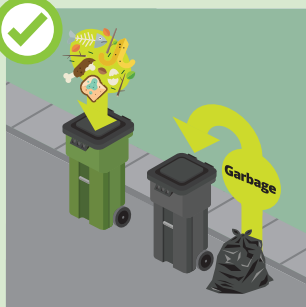
- A car
- A snowbank



Please place your carts at least 1 m (3 ft.) away from parked cars or snowbanks.



You did not use your carts.



The automated truck can only collect waste in carts. Place kitchen scraps and yard waste in your green cart, garbage in your black cart, recycling in a blue bag.

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# OOPS!



Your carts were too close to overhead obstacles.



Leave 3 metres (10 feet) below overhead obstacles, such as branches, wires or basketball hoops.



Your carts were too far away and the automated arm could not reach them.



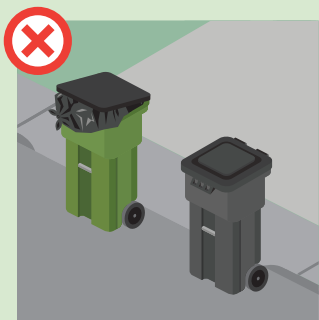
Please place carts on the street against the curb, or close to the alley so the automated arm can reach them.



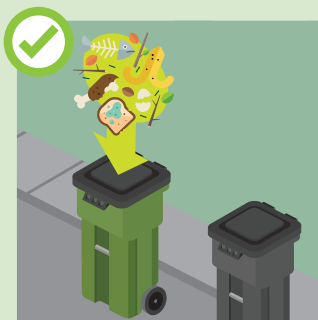
Your carts were inside a garbage enclosure or on a raised platform.



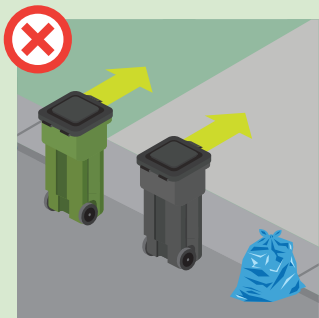
Move your carts out of the enclosure/platform, onto the street (against the curb) or close to the alley. Leave at least 1 m (3 ft.) between carts and other objects, including fences.



There was garbage or recycling in your green cart.



Use the green cart for food and yard waste. Place garbage in the black cart and recycling in a blue bag.



Your carts did not open towards the street.



Ensure the lid opens towards the street and the wheels face the house.

## Other concerns:

Icy conditions

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