

ETS Branch Highlights Report

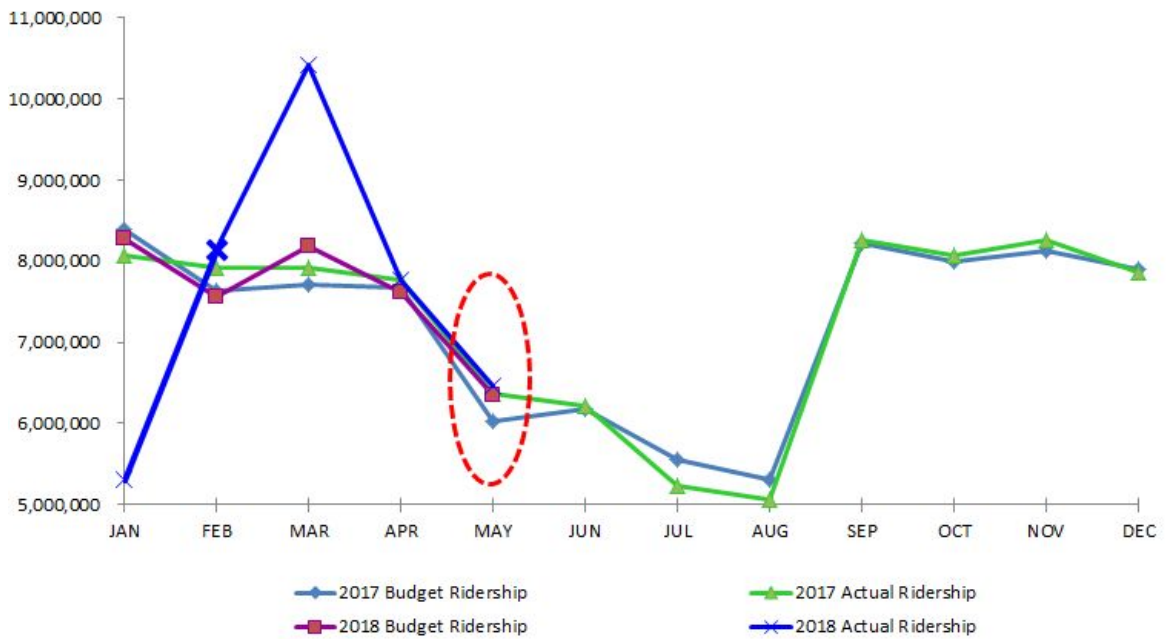
Date: July 30, 2018

1. RIDERSHIP

Bus and LRT Ridership – May 2018

	Month	Year to Date
2017 Actual	6,365,418	38,041,114
2018 Budget	6,352,700	37,975,540
2018 Actual	6,455,722	38,090,839

Monthly Ridership



2. ETS UPDATES

Ride Transit Program Pilot Evaluation

Administration is currently carrying out a program evaluation for the Ride Transit Pilot. The program, offering a subsidized pass for low-income Edmontonians, is funded through 2018. The evaluation is intended to assess the effectiveness of the program, identify areas for improvement and help form the recommendation for the future of the program.

Council will be required to approve funding to continue the program in 2019 and beyond. Matching grant funding from the Province has not been confirmed.

Garage Visits

Members of ETS management have been visiting employees in our transit garages to answer questions and collect feedback. There have been discussions about the bus network redesign, first km/last km, operator training and safety and security. Employees are engaged in the process and express appreciation for the opportunity to connect.



Employee Engagement Survey

Planning is underway for the City's next employee engagement survey. The survey is conducted every two years to gather employee feedback and measure engagement. ETS is developing a Branch implementation plan to ensure all employees have an opportunity to participate and are aware of the survey. Results of the survey are used to make workplace improvements.

Bus Network Redesign

The project team is currently reviewing feedback from the spring public engagement sessions and developing the "What We Heard" report. Planning is underway for the fall 2018 engagement sessions. The report and dates for upcoming engagement sessions will be shared on the website in early fall.

3. ETSAB INFORMATION REQUESTS

No requests from previous month.

4. ETS REPORT TRACKING - 2018

SIRE	Report Title	Meeting Date	Committee
5968	Transit Service to Enoch First Nation	<i>August 14, 2018</i>	UPC
5823	DATS Service Delivery	<i>August 27, 2018</i>	Exec
6145	Edmonton Transit Service Data	Sept 11, 2018	UPC
6111	ETS: Priority Initiatives	Sept 11, 2018	UPC
5903	LRT Station Security	Sept 12, 2018	CPSC
5931	Fare Policy	Oct 3, 2018	CPSC
5353	First/Last KM Transit Challenge	Nov 13, 2018	UPC
5804	Permanent Ride Transit Program - Transition	Nov 28, 2018	CSPC
5074	Transit Priority Measures Study *	Oct 30, 2018	TBD

*Not an ETS report

CC = City Council

CPSC = Community and Public Services Committee

Exec = Executive Committee

IRCD = Inter-municipal and Regional Development Committee

UPC = Urban Planning Committee