



Emergency Operations Centre Management

Course Description

The intent of this course is to provide participants with the knowledge and skills required to carry out their responsibilities as a member of the emergency operations centre team. The course will introduce the participants to the inter-relationships between emergency management teams that may be unique to the partnering organizations.

Intended Audience

This course is intended for, but not limited to:

- City personnel with a role in the EOC
- Partner agencies, such as Alberta Health Services, EPCOR and ATCO
- Non-government agencies such as Salvation Army, Canadian Red Cross
- Volunteer organizations such as ARES

Learning Outcomes

At the conclusion of this course, you should be able to:

- Describe how an Emergency Operations Centre can be activated to support the incident site
- Describe how an Emergency Operations Centre can be organized to manage information
- Describe the relationship between an Emergency Operations Centre and other emergency management teams and functions such as the incident command post (incident site), the Corporate Leadership Team and other municipal emergency operations centres.

Prerequisites

- Introduction to Incident Command System (ICS 100)
- Introduction to Emergency Management

Length

This is a self-study guide that takes approximately five hours to complete. It is recommended that students also attend the Emergency Operations Centre for an orientation. Orientations are available the first Wednesday of every month from 0900-1000 hrs.

