



What if I can't clear the walks?

If removing snow and ice from walks is a problem, ask for help from family or friends. Many neighbours are happy to lend a hand, too, if they know you are having difficulty keeping the walks clear.

Citizens with chronic-health conditions, limited mobility or accessibility needs are encouraged to make arrangements early in the season to find help with snow shoveling. Check the City's website for a list of agencies that offer snow clearing services or call 311 for assistance.

Sidewalk Snow Removal

Be an urban hero and make it great in 48!



Contact Us

To register a snow complaint, call 311 or visit www.edmonton.ca/bylaws for more information on sidewalk snow removal.

Who is required to remove snow from city sidewalks?

In Edmonton, home and business owners are responsible to clear snow and ice from city sidewalks adjacent to their property throughout the winter season and into the spring when freeze-thaw conditions are common.

The City of Edmonton is responsible for clearing snow and sanding ice from sidewalks around bus stops, schools, hospitals, and some park trails.



What is expected of me to keep the walks safe?

Property owners are responsible to clear snow from walks within 48 hours of a snow fall. Under the Community Standards Bylaw, walks should be cleared down to the pavement. Spread sand on ice as soon as possible.

Pointing downspouts away from walks, especially during freeze-thaw cycles will reduce ice build-up. To avoid slips and falls from ice, sand frequently using FREE sand from boxes located at various community leagues. Check the City's website for locations.

Remember to place snow on your property only, not on roadways, in alleys or on other city-owned land to help keep Edmonton moving safely.

What happens if I don't clear the walks?

The City of Edmonton will clear the snow from the sidewalks around your property if you ignore a removal order. The cost of the snow removal will be billed to you, plus you will be issued a \$100 fine.

Keeping sidewalks clear of snow and ice allows you, your neighbours and service providers to walk safely. Emergency responders will have quick access to your home, too, if needed.

