



edmonton.ca/Waste

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Welcome to Curbside Collection.



Third Edition · March 2023

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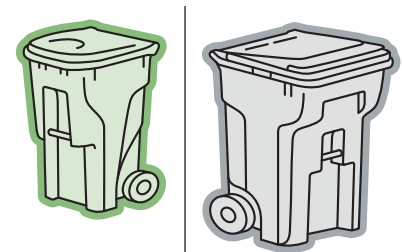
Welcome to Curbside Collection

Say hello to your carts and food scraps pail. Read through this information package to help you get started!

What's included in this package:

Carts

- 1 food scraps cart
- 1 garbage cart



Accessories

- Food scraps pail
- Information brochure
- What Goes Where poster
- Collection calendar



Is something missing or damaged?

Missing or damaged cart: **report it online at edmonton.ca/Waste**

Broken food scraps pail: **take it to an Eco Station for a free replacement**

Missing calendar or What Goes Where poster: **call 311**

Your cart lids may be slightly warped at first but **do not worry, they're not damaged!** They will correct themselves over time.

There are two options for garbage carts: **small** (120L) or **large** (240L). The large is the default size you receive unless you have submitted a request for a small cart.

If you'd like to change your garbage cart size, you can submit a request at edmonton.ca/Waste.

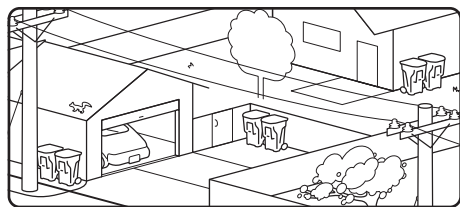
Utility rates are based on your chosen size of garbage cart. Learn more at edmonton.ca/WasteRates.

Large families (7+ members) and families that produce home health care waste may be eligible for an **excess** (360L) garbage cart.

For more information visit edmonton.ca/ExcessWaste.

If you have trouble getting your waste to the curb, our Assisted Waste collection service can help. Visit edmonton.ca/AssistedWaste.

Where to start



Step 1) Find a place to store your carts

Keep your waste carts safe and easy to access by following these tips:

- Choose a secure location on your property. Against your house or garage are popular choices.
- Sheltered locations shield carts from wind, protecting them from falling over on blustery days.
- Shady locations help control odours in the summer months.
- Easy-to-access locations make it quick and easy to empty your food scraps pail.
- Keep carts away from downspouts and pooling water in the winter months. This prevents them from freezing to the ground.

Remember! Write your address on the address bar on the top or side of your carts in permanent marker.



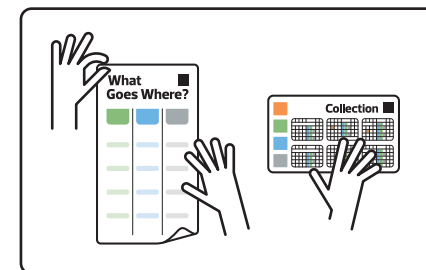
Step 2) Find a place for your small food scraps pail

On your kitchen counter or under the sink are great options!



Step 3) Put up your What Goes Where poster

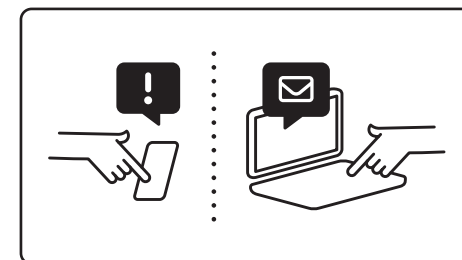
Find a place to post your **What Goes Where** poster and **collection calendar** for easy reference. We recommend your fridge!



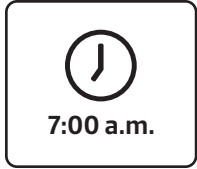
Step 4) Sign up for collection day reminders

Download the **WasteWise app** for collection day reminders, help sorting your waste and more! It's available for free from the App Store and Google Play.

Can't download an app? You can use WasteWise online at edmonton.ca/WasteWise.

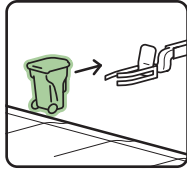


On your collection day

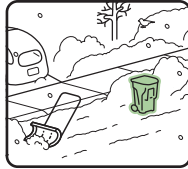


7:00 a.m.

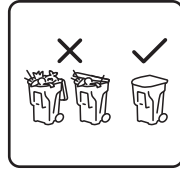
Set out your waste by **7 a.m.** on your collection day.



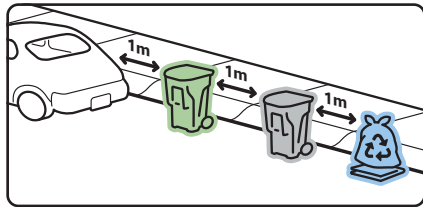
Point the cart's arrows **towards the street or alley**. Wheels should rest against the curb.



Place your cart **1 metre** beside snowbanks—not behind or on top.

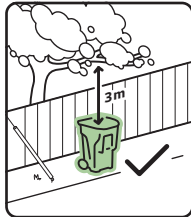
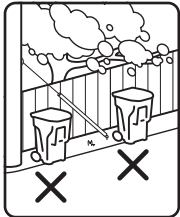


Make sure cart lids are **fully closed**.



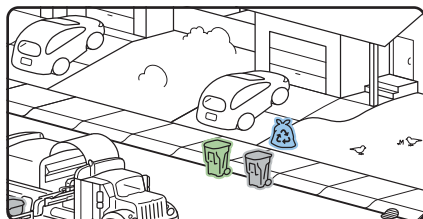
1 m (3 ft) clearance around carts

You should be able to easily walk around your carts.



3 m (10 ft) clearance above carts

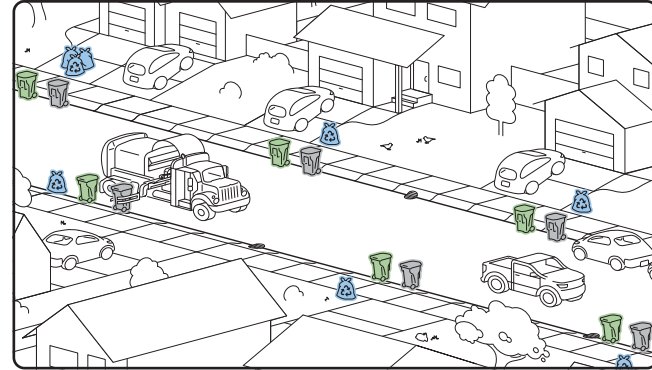
This allows the arms of the automated trucks to freely lift your carts.



Park vehicles off the street when possible

This allows enough room for the automated trucks to reach your carts and your neighbours' carts.

Proper set-outs



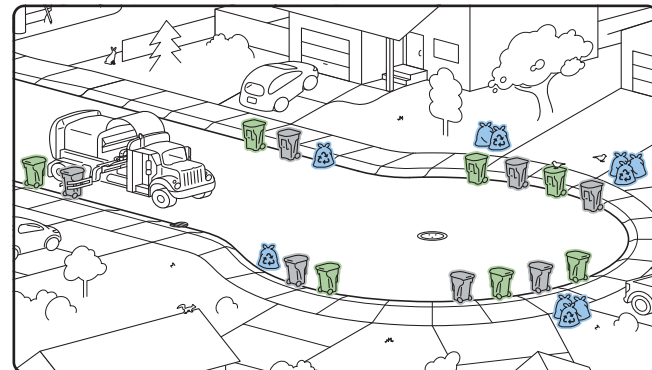
Front street collection

Place carts on the street with the wheels against the curb.



Alley collection

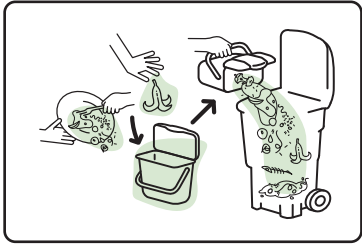
Place carts at the end of your driveway or 1 metre in front of your fence.



Cul-de-sac collection

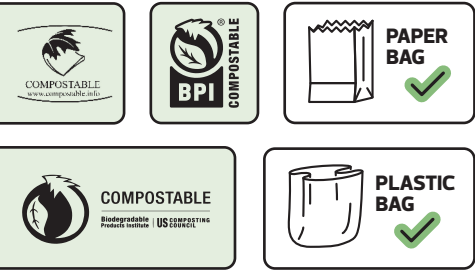
Place carts on the street with wheels against the curb.

How to sort food scraps



Food scraps cart and pail

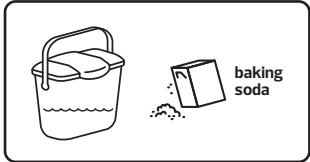
Collect food scraps in your pail. Empty it into your cart often to prevent odours. Do not set out your food scraps pail for collection.



Line your pail responsibly

Food scraps are best composted without liners, but you can use newspaper, paper bags or plastic bags to hold food scraps.

BPI/BNQ-certified compostable bags are acceptable but not necessary.



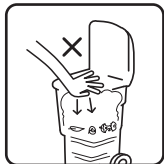
Keep your food scraps pail clean

Rinse with hot water and sprinkle with baking soda to minimize odours. Your pail is also dishwasher friendly!



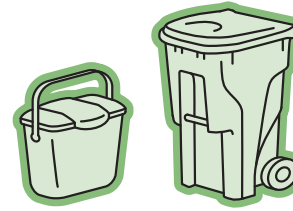
Top up with yard waste

You can place small amounts of day-to-day yard waste at the top of your food scraps cart between seasonal yard waste collection.



Do not pack down waste

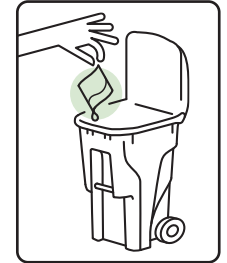
Food scraps and yard waste may get stuck in your cart and not empty properly.



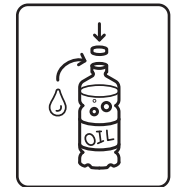
Yes



Where does cooking oil go?



Mop up small amounts of oil and grease with a paper towel and place it in your food scraps cart.



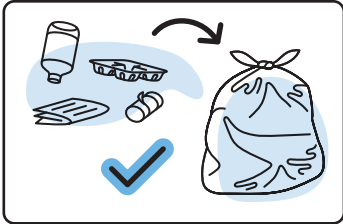
Put larger amounts (up to 1L) into a sealed container and place it in your garbage.

Volumes greater than 1L should be taken to an Eco Station.

No

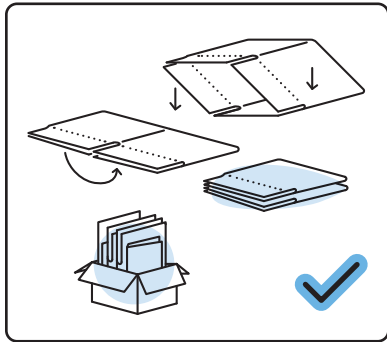


How to sort recycling



Clean and loose

Place clean recyclables loosely into your blue bag.



Flatten and bundle cardboard

Bundle (tie) flattened cardboard pieces that are too large to fit in a blue bag and place them underneath the bag. This makes them easy for your collector to pick up.

You can also bundle flattened cardboard in a cardboard box (less than 1m long and 0.5m wide).



Try the stretch test

Pull on your plastic bag. If it's stretchy, recycle it! Stuff plastic bags into one and tie closed. If it doesn't stretch, it's garbage.



No bag limit

There is no limit to the number of blue bags you can put out each week.



Drop it off

You can also drop off your recyclables at a Recycling Depot or Eco Station.



Yes

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Newspaper, flyers and office paper



Stretchy plastic bags (stuff into one bag and tie closed)



Metal food containers



Cardboard and pizza boxes



Glass food containers



Plastic containers (jugs, tubs, bottles, jars and clamshells)



Beverage containers

Place in your recycling or drop off at your local Bottle Depot for a cash refund.

Go to AlbertaDepot.ca to find a Bottle Depot near you.

No

.....

(Put these items in the garbage)



Shredded paper



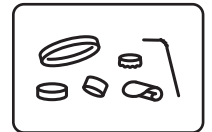
Styrofoam (small pieces)



Padded envelopes



Snack wrappers and bags



Plastic caps and lids can stay on bottles for recycling.

Remove straws and place in the garbage.

How to sort garbage



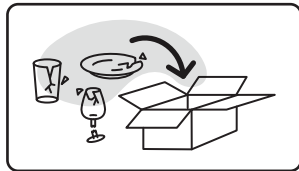
Put it in the garbage cart

All of your regular waste items that don't go into the food scraps cart or blue bag should go into your garbage cart.

Hazardous and bulky items should always be dropped off at an Eco Station. (see page 14)

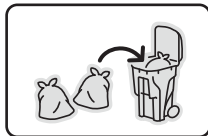
Bags are optional

You can bag your garbage or place it directly in your garbage cart.



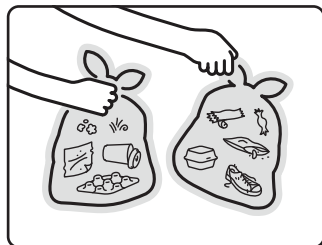
Package sharp objects

Keep Waste Services staff safe. Put sharp objects, like broken glass, in a sealed box or container before placing it in your garbage cart.



Keep it in the cart

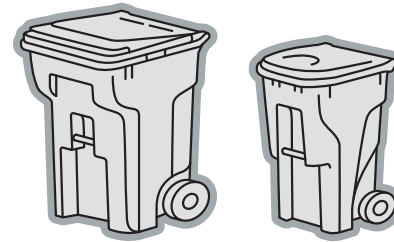
Garbage bags left beside your cart will not be collected. Make sure your cart is not overfilled and the lid is fully closed.



Drop off extra bags at an Eco Station

Drop off up to two bags of garbage at an Eco Station for free.

Your garbage must be in see-through bags with no food scraps, yard waste or recyclables mixed in, or fees will apply. edmonton.ca/EcoStations



Yes



Why do 'compostable' plastics go in the garbage?

Unfortunately, most compostable plastic items don't break down in industrial composting facilities. These facilities are designed to compost food scraps, not compostable plastics.

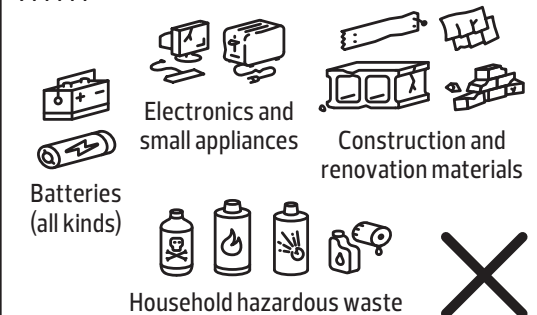
Save space in your garbage cart

By sorting your food scraps, recycling and yard waste, you'll have much less leftover garbage. You can also save space in your garbage cart by buying in bulk, using reusable alternatives, choosing less packaging and reusing where possible.

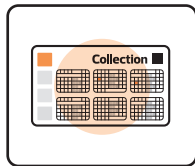
edmonton.ca/WasteReduction

No

(Drop these types of items off at an Eco Station)

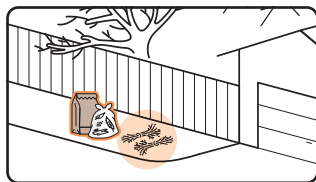


How to sort yard waste



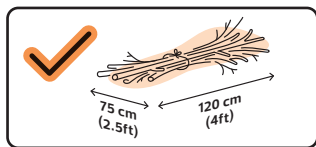
Collected seasonally

Yard waste is collected twice in the spring and twice in the fall. Refer to WasteWise or your collection calendar for your dates.



Use the right bag

Place yard waste in see-through plastic or double-ply paper bags. Make sure paper bags are folded closed at the top.



Bundle branches

Bundle (tie) twigs and branches with string made from natural fibres.



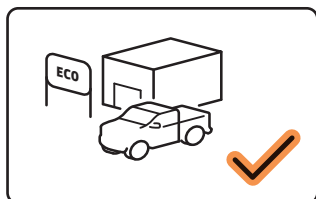
No bag limit

There is no limit to the number of bags and bundles you can set out on your yard waste collection days.



Top up your food scraps cart

Between yard waste collection days, you can put small amounts of day-to-day yard waste in your food scraps cart.



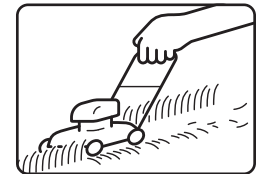
Drop off at an Eco Station

You can always drop off yard waste at Eco Stations. It's free if it is loose or in paper bags. If yard waste is in plastic bags, fees may apply.



YARD WASTE

Yes



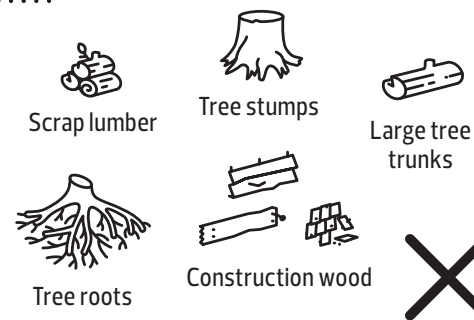
Go Bagless

Leave grass clippings and leaves on your lawn as you mow. They break down quickly and add nutrients to your lawn.

edmonton.ca/GoBagless

No

(Drop these types of items off at an Eco Station)

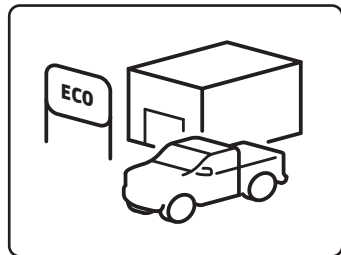


Compost at home

Home composting is still the best thing to do with food scraps and yard waste. Feed your soil. It's fun and easy.

edmonton.ca/Compost

How to sort hazardous waste and bulky items



Eco Stations

Eco Stations are convenient drop-off facilities for household hazardous waste and bulky items.

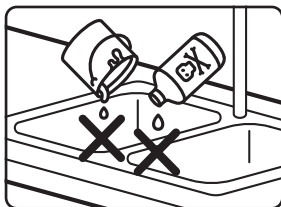
Ambleside • 14710 Ellerslie Road SW

Coronation • 11440 143 Street NW

Kennedale • 5355 127 Avenue NW

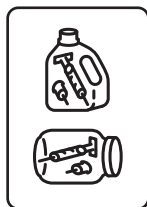
Strathcona • 5150 99 Street NW

For hours of operation, wait times, accepted items and fees, visit edmonton.ca/EcoStations.



Store them, don't pour them

Take liquids like automotive fluids and fuel, paints and stains and household cleaners at Eco Stations. Never mix or pour them down the drain.



What do I do with needles and syringes?

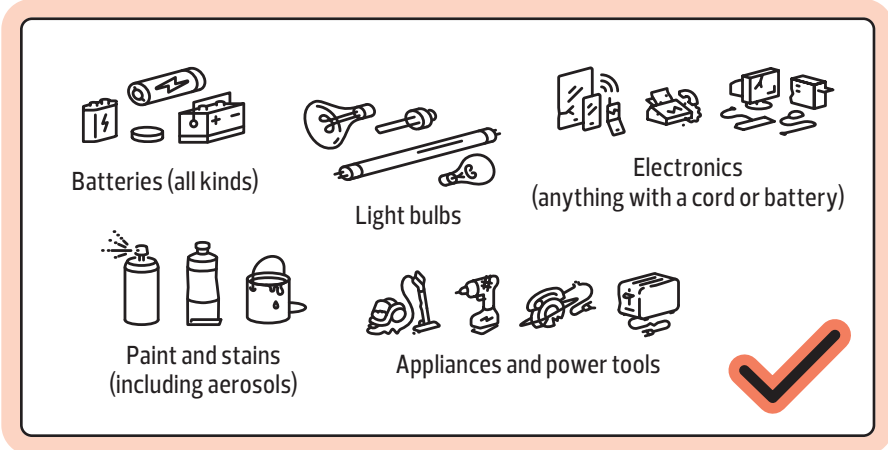
Store needles and syringes in a sealed, puncture proof container. For safe needle disposal information and locations, visit edmonton.ca/Needles



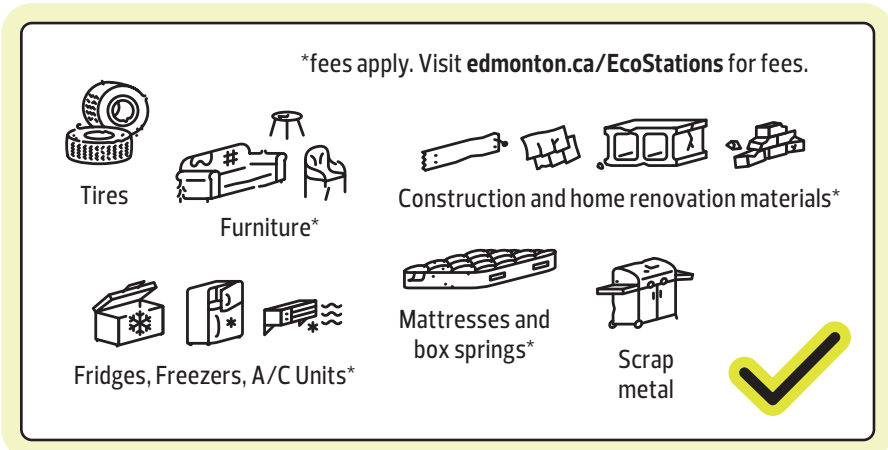
Recycle scrap metal at Eco Stations

Scrap metal is always free to drop off at Eco Stations.

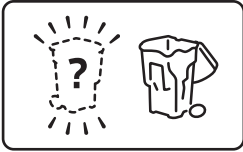
HAZARDOUS WASTE



BULKY ITEMS

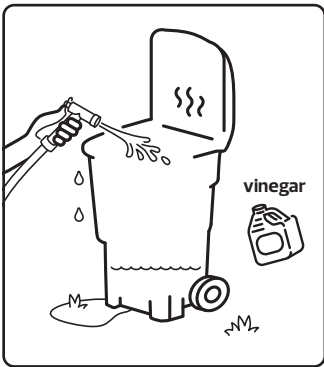


Cart maintenance



What should I do if my cart is missing or broken?

Report a broken, lost or found cart online at edmonton.ca/Waste or by calling **311**.

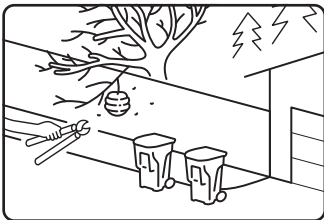


Cleaning your carts

Rinse carts with water and empty them on grass or gravel (make sure it doesn't enter the storm drain).

To remove odour, mix one part vinegar and three parts hot water and pour it into your carts.

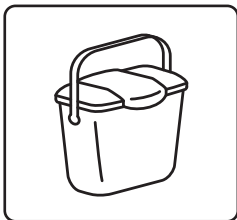
If material gets stuck inside the cart, use a broom handle or shovel to carefully loosen it.



Keep your cart areas clear

Trim trees and bushes near your collection area in the fall.

Remove and prevent wasp nests near your set-out and storage areas.



Food scraps pail warranty program

Your food scraps pail has a manufacturer warranty until **October 2026** against **cracking, deterioration, rotting, warping, discoloration** and other defects in material workmanship.

If your food scraps pail is damaged from normal and intended household use, bring it to any Eco Station for a replacement.

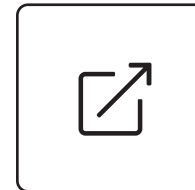
We're here to help!

If you have any questions about your new carts, we are here to help and support you along the way.



WasteWise app

For collection day reminders and help sorting your waste, download the WasteWise app for free from the App Store or Google Play, or use it online at edmonton.ca/WasteWise



Online

Visit edmonton.ca/Waste for information, videos and other resources or have a live chat with the City of Edmonton Digital Assistant for quick and easy answers to your questions.



On the phone

Call **311** with questions or concerns.



Thank you.

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Thank you for leading the way for a sustainable future for our city.

While we are working to ensure all properly separated food scraps, yard waste and recyclable materials are kept out of the landfill, we need your help to keep our city clean and green. On its own, the City can't make the same impact as 250,000 households playing an active role in Edmonton's zero waste future.



FSC
www.fsc.org

100%

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edmonton.ca/Waste

Welcome Guide

Third Edition · March 2023

Edmonton

